# Exhibit 'T'

Melody J Cantu 5600 Babcock Road

Apt. 7106

San Antonio TX 78240 Home: (210)435-5765 Business: (210) -Home Fax: (210) -

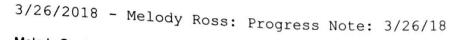
9/1/2016 - Melody Ross: Progress Note: 9/1/16

Melody Ross: Progress Note: 9/1/16

Mood is mixed. States that she is confused about the relationship with David. She wants more now and wants him to lessen his relationship with family and focus more on her. Suggested that it might be an unreal expectation to ask him to disconnect from family. Encouraged her to acknowledge his accomplishments and not emphasise his mistakes. Be the better person and take the high ground.

3/26/2018 - Melody Ross-Cantu

Melody Ross-Cantu: Progress Note; 3/26 18 Second session this day
Met with client for a second time to finish discussing topics we were working on earlier. At this session, client
starts off mildly tearful and cursing her ex. She talked what a bad person he was and how upset she is with him.



Melody Cantu: Progress Note: 3/26/18

Mood is depressed and anxious. States that she continues to go up and down with her relationship with David Cantu, her exhusband. They have continued to see each other over the past 3 years but he does not disclose this to his family. She states that he continued to see each other over the past 3 years but he does not disclose this to his family. She states that she is the other woman and feels like she is hidden from the family and must be careful not to be seen out with David for fear of him getting in trouble.

She states that she wants to break the cycle with him and go on with her life. She is asking me to help her. We agreed to work on it one day at a time.



4/2/2018 - Melody Ross-Cantu: Progress Note: 4/2/18

Melody Ross-Cantu: Progress Note: 4/2/18

Mood is anxious and depressed. Client disclosed that she confronted her ex's exwife and ex at a restaurant and

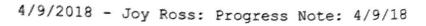
informed her that she and David, her ex had been together for the last 3 years as a secret.

Client sent pictures and text copies to both David's ex and David's parents. She disclosed many intimate details about them and their relationship as well as pictures and letters and texts.

Client expressed no regret for what she did but at times is fearful that she will never be able to see David again.

States that she wants it over with then states how she wants him to change and come back into her life.

Encouraged client to move on and let go. Do not send anymore texts or calls.



Joy Ross: Progress Note: 4/9/18

Mood is mixed. Continues to report sadness regarding her relationship with David. She reports that she continues to feel hurt and confusion regarding the relationship and why it didn't work out.

4/23/2018 - Joy Ross: Progress Note: 4/23/18

Joy Ross: Progress Note: 4/23/18

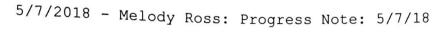
Client states that she is extremely stressed by the rift between her and her ex, David. She states that she feels betrayed and things that he may have been having an affair with his exwife, Sandy.

mode

4/30/2018 - Joy Ross: Progress Note: 4/30/18

Joy Ross: Progress Note: 4/30/18

Mood is mixed. Reports having a good weekend with a guy she dated last year for a while. She went to fiesta and had a good time and went to the coast. She states that it was strictly platonic. She likes him but states that she is not ready to get involved. I agreed with the client. She states that she is still grieving over the breakup and does not feel safe and sure of her emotions at this time. Encouraged the client to deal with her grieving first and not allow herself to get involved with someone at this time.



Melody Ross: Progress Note: 5/7/18

Mood is mixed. Mildly depressed and anxious. Going to San Diego on Friday to meet new guy she has been dating. Still ruminating some over decision not to speak to David, her ex when he requested through me to speak with her. Encouraged her to move on and not continue to look back. She agreed to do so.

5/14/2018 - Melody Ross: Progress Note: 5/14/18

Melody Ross: Progress Note: 5/14/18

Mood is mixed with anxiety and some depression. Ex husband, David has been contacting her to try and get back together. She is a very table at this time together. She is overwhelmed and not sure what she wants to do. I encouraged her to not do anything at this time other than take core of here. other than take care of herself and think this situation through.

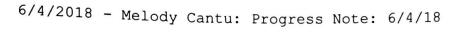
She agreed to do so.

She found that new guy, Paul she has gone out with went to strip club and got very drunk. She is very disturbed by this behavior as it reminds her of her ex who did the same thing and hooked up with strippers.

5/21/2018 - Joy Ross: Progress Note: 5/21/18

Joy Ross: Progress Note: 5/21/18

Mood is mixed. States that she and David, her ex are trying to work things out. Skype session with both of them. Urged them to take it one day at a time and not be tainted by other people's issues.



Melody Ross: Progress Note: 6/4/18

Mood is mixed. Angered by spouse's exwife reporting her to CPS for an event that never took place when she was alleged to have stuck her daughter with a fork.

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Client got married last Thursday to David, her ex.

6/19/2018 - Melody J Ross-Cantu: Progress Note: 6/19/18

Melody J. Ross-Cantu: Progress Note: 6/19/18

Client reports that David, her spouse was reported by his ex, Sandra to have physically abused David/Sandra's children. The case was investigated and found to have no merit. She is feeling overwhelmed by what she believes to be harrassment by Sandra.

Tearful at times. Reports that she has been having panic attacks. Skin is boken out and weight gain.

9/11/2018 - Joy Ross-Cantu: Progress Note: 9/11/18

Joy Ross-Cantu: Progress Note: 9/11/18 Mood is mixed. Client and spouse are doing OK.

11/20/2018 - Melody Ross-Cantu: Progress Note: 11/20/18

Melody Ross-Cantu: Progress Note: 11/20/18

Mood appears to be depressed and anxious. Appearances is disheveled with disheveled hair and clothing. Facial skin appears to be irritated and client appears to have gained substantial weight. Client states that she is feeling overwhelmed by the current legal and emotional issues around her spouses kids and ex wife. Client states that there continues to be numerous issues with the legal and civil proceedings around David, her spouses kids and spouse. There is reported to be both civil and criminal pursuits against the David's ex wife and custody issues with children.

Concern was expressed in regard to the toll that all of this appears to be taking on the client. She stated that she feels that she has no choice but to pursue it for her sense of safety and Davids long term relationship with his two girls.

Client states that she is avoidence and will not go out by herself locally for fear of running into David's kids or family. She is becoming more reclusive and is reported to be becoming agoraphobic. Suggested that it will be hard to help her much with that until such time as the legal issues are resolved., but we could try and help her to be stable as much as possible. She expressed interest in us working on that. We agreed to try and skype weekly until such a time that she can make it to my office.

12/10/2018 - Joy Ross-Cantu: Progress Note: 12/10/18

Joy Ross-Cantu: Progress NOte: 12/10/18

Mood is depressed and anxious. Reports that she only goes out at late night. Afraid of running into them. OCD is worse with more compulsions. Angry at spouse as well. Developed Shojgruns Disease. Additional heart issues have surfaced. Reports taht her appetite has been gone for about a week. Has lost 12 pounds with hair loss and chest pain.

12/26/2018 - Melody J Ross-Cantu: Progress Note: 12/26/18

Melody Ross-Cantu: Progress Note: 12/26/18 SKYPE
Mood is anxious and depressed. Client is tearful. Client states that she is feeling overwhelmed from her recent jail booking. She states that she feels wronged by spouse's ex. She reminded me that there was never any physical threats or contact when she engaged spouses ex, Sandy. Client burst into tears asking "why is this happening to me? I didn't do anything to her).

2/4/2019 - Joy Ross-Cantu: Progress Note: 2/4/19

Joy Ross-Cantu: Progress Note: 2/4/19

Mood is mixed. Client states that she is overwhelmed by all that has traspired since the issures with spouse's ex began. She states that her health continues to fail with issues with lymph nodes. Had a biopsy last week and will get the specific and the specific states that her health continues to fail with issues with lymph nodes.

get the results on Wednesday of this week. Client fears that it might be cancer.

States that her OCD has spiraled out of control and she is afraid that nothing can be done to help her at this point. She is spening much of her time ruminating and has increased avoidance. She barely leaves the house. She states that she has become fearful of running into spouses ex or her children. She has become more irrational about that fear which concerns this therapist. My concerns for her developing agoraphobia were voiced. Client stated that she believes that she is already agoriaphobic at this time.

Client's symptoms are the worst I have seen in her during the time I have know her.

Appearance is disheveled with no makeup and unkept hair. Eye contact is poor and affect is moderately depressed and anxious.

2/20/2019 - Melody Ross: Progress Note: 2/20/19

Melody Ross: Progress Note: 2/20/19

Mood is depressed and anxious as measured by poor posture looking downward, fidgety, low volume and frequent crying. States that she is feeling overwhelmed at his point and does not know how much more "she can handle".

Denies any suicidal intent. States that she has lost in excess of 10 pounds in the last month.

Client complained of feeling extreme fatigue. She continues to avoid crowds or going out. Has been buying groceries to be delivered. Hypervigilant to cars parked on her street. Increased agitation and feelings of panic occuring more frequently. Ruminates "constantly". Complains that it is getting increasing more difficult to do her job due to the ruminations as well as her moods.

Appearance is slighly discheveled with soilded sweater and unkept hair and no makeup.

2/23/2019 - Melody Cantu: Progress Note: 2/23/19

Melody Cantu: Progress Note: 2/23/19

Met with client and her oldest daughter, Maddie. This session was at the request of the client due to her concerns about her daughter due to the stress associated with the issues involving her spouse's, David, ex wife. Maddie, who is typically a excellent student has been having difficulty in school with her grades slipping significantly. Maddie states that she is angry with David's ex wife for making things so stressful on her mom and their family. (Client showed significant anger). I suggested to mom that she try to keep the issues around the issues with Sandy away from the children. She stated that she tries very hard to keep them away, but Maddie has a tendancy to ease drop. She and David have gone to the garage and the car to talk at times to avoid the kids hearing about the legal issues with Sandy. Maddie expressed significant concern for her mother's mental health and and well being, Stated that she is afraid that Sandy will hurt her mom.

Maddie reports anxiety and some depression. (Decreased energy, bouts of crying, anger, lashing out, decreased motivation and bouts of excessive fear. Her hands were sweaty as well).

Appearance was slightly disheveled and very thin. Eye contact was limited. Tearful at times. Hyper at times. Communication was challenging at times. Maddie is very bright and understands various concepts well. Yet, she acted very young for her age.

Mother stated that Maddie has ben very neglectful of hygiene such as brushing teeth, showering regularly and her appearance. Her appetite has been up and down. Her sleep fluctuates.

Melody and I discussed some strategies to help her daughter such as more reassurance that things would be OK and keeping any information away from Maddie. When Maddie states that she wants to "help". Tell her that she helps most when she takes care of herself. Client stated that she is trying, but it is hard right now due to her own depression.

The client blames herself for her daughter condition. She stated that all of the chaos and mental issues with her are affecting her family, her work and her general health. Client was tearful expressing sadness for both her daughter's and her situation.

Mood was moderately depressed and anxious. Appearance ance continues to be disheveled with lack of makeup and unkept appearance. (Client historically never left her house with out full makeup and dressed very well). Client informed this therapist that her medications don't seem to be helping with her sleep, anxiety or depression. She is going to talk with Dr. again, but is not optimistic since he had reportedly told her that he could not help her much more with medications until she can get her life sorted out a little better.

3/6/2019 - Joy Cantu: Progress Note: 3/6/19

Joy Cantu: Progress Note: 3/6/19

Shkyped with client due to being unable to travel to my office. She reports that she only gets out of her bed to work. She spends most of her time in her bed when not working or taking care of her kids. Client reports that her psyciatrist increased her Zoloft from 50mg daily to 100mg for one weekand then to 150mg. Client reports an increase in her OCD with skin picking, picking her nose until it bleeds as well as an increase in ruminatgion and checking. (This is possibly the worst I haved seen her OCD in all the years I have know her).

# **INVESTIGATION REPORT**

Caseworker:

Supervisor:

County:

Office:

Case Name: Guerra, Sandra Case #: 47037427

Wolfe, Chloe

BEXAR

Smiley, Tammy M

3635 SE MILITARY DR

SAN ANTONIO, TX 78223-0990

Intake Received:

05/29/2018

Investigation Initiated:

05/31/2018

Investigation Completed:

06/06/2018

Investigation Approved:

06/07/2018 Ruled Out

Overall Disposition:
Recommended Action:

Close - Abbreviated INV

Safety Plan Completed: Sensitive Case:

No No

Priority:

2

Multiple Referral:

Intake Received:

05/29/2018

Stage ID:

70928301

Stage Type:

PHAB2



Document worker safety issues, special or sensitive case handling information on the Special Handling Window.

## GENERAL INFORMATION/DESCRIPTION:

The information in this internet report narrative has not been edited by Statewide Intake personnel.

People Information

\_\_\_\_\_

## **Primary Alleged Victim Information**

Cantu, Sofia Elena

Provide details about this person's school/day care or after school program/workplace including name and address: Sofia is a Junior in high school at Brandies High School. Brandies address is 13011 Kyle Seale Parkway

Where is this person right now? School and home

Share other relevant information about this person: High achieving academic and extra-curricular student. Dance team. Ballet Company. Dual credit and AP classes. Very bright and articulate.

# Person in Home Information

Cantu, Maya Isabella

\*How is this person involved in the incident? Alleged Victim

Provide details about this person's school/day care or after school program/workplace including name and address: Maya is a Freshman at International School of the Americas, a magnet school at Lee High School. Address of Lee is 1400 Jackson Keller, San Antonio, TX, 78213

Where is this person right now? School/Home

"DFPS.RMG"000001

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ATTENTION You are reading a Rition CTED copy of the record. Do not share with anyone the entitled under confidential laws

Share other relevant information about this person: Maya is a smart, articulate, mature young lady who is a straight A student and plays varsity Softball for Lee High School.

#### Person in Home Information

Cantu, Rodrigo David

\*How is this person involved in the incident? Alleged Perpetrator

How often does this person have contact with the alleged victim and in what capacity? Dr. Rodrigo David Cantu is the father and has joint custody of Sofia and Maya (divorced from me/custodial parent for 10 years). They have been at his home every Thursday and every other weekend for most of the time since divorce in 2009.

Provide details about this person's school/day care or after school program/workplace including name and address: Dr. Rodrigo David Cantu (goes by David) lives at 423 Heather Ridge, San Antonio, TX 78230. He is starting a new job as a primary care doctor with MedFirst Primary Care at Medical Center (june 1) at 5979 Babcock Rd, San Antonio, TX 78240 Previous employer is Humana/MCCI.

Where is this person right now? Home Or at this ex-wife's and current Fiancée's house (Melody Joy Brown Cantu)

Share other relevant information about this person: David is a large man with a history of a short temper displayed at work and home. He was married to the abuser (Melody Joy Brown Cantu), divorced her and now has resumed his relationship with her (engaged or remarried).

#### Person in Home Information

Cantu, Melody Joy

\*How is this person involved in the incident? Alleged Perpetrator

How often does this person have contact with the alleged victim and in what capacity? During her marriage to the victim's father, she has equal access that he had including most Thursdays and every other weekend. After 2015, she had no access. But she is remarrying the victim's father and is planning on resuming access to the victims.

Provide details about this person's school/day care or after school program/workplace including name and address: Melody Joy Brown Cantu (goes by Joy) works from home fro USAA as a gemologist. She lives at 11222 Jadestone Blvd, San Antonio, TX 78249

Where is this person right now? Home

Share other relevant information about this person: Joy was married to the victim's father for approximately a year, divorced but stayed in a relationship with David. Now engaged and planning to marry. She has 3 biological children in the home.

#### Person Involved Outside the Home

Cantu, Rodrigo David

\*How is this person involved in the incident? Neither/Unknown

Provide details about this person's school/day care or after school program/workplace including name and address: R. David Cantu Sr is the paternal grandfather of victims. He is a retired school teacher in the Rio Grande Valley in Edinburg, Texas

Where is this person right now? Home

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"ATTENTION. You are reading a Formation about this person: David Sr. was told first hand of the abuse by his son, Dr. David Cantu.

## Additional Information Person Can Provide

Delgado, Benjamin

What additional information can this person provide? Ben Delgado was the step-father of the victims at the time of the events. He heard the victims recount the story of the events immediately after.

# **Program Selection**

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Are you reporting about a child or an adult: Child

Where did the alleged abuse, neglect, or exploitation occur: Child's Home or School OR Other

# **Allegations**

Allo antico Torra Fordi

Allegation Type: Emotional abuse / Psychological state

Who is the alleged victim? Cantu, Maya, Isabella, Cantu, Sofia, Elena

Who is the alleged perpetrator? Cantu, Melody, Joy, Cantu, Rodrigo, David

When did the Incident happen? If there is not a specific date, provide a timeframe. In Sept/Oct 2015, while Rodrigo David Cantu had weekend possession of the victims,

What are your concerns about the child's emotional state/behaviors? Select all that apply: Crying Excessively, Sad, Withdrawn

*:	Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 25 of 125  ATTENTION You are reading a Record Do not share with anyon pentitled under confidential laws."  Describe your concerns: These highly functional teenagers are now spontaneously crying, withdrawn and solemn fearing they will be forced to re-engage with their father and his love.
	<b>Explain what the parent is doing if the child's emotional state/behavior is caused by the parent's actions:</b> The father is suing to gain access to the confidential counseling notes. He has refused to go to family counseling. He has not reached out to his children since reconciling with Joy but tells others they are ignoring him. He is suing their mother requesting jail time. The father is supporting Joy to cyber bully their mother as well.
	Do you have other concerns about emotional abuse or psychological state? Yes, have significant concerns about emotional abuse of the children.  The almost adult children do not want to interact with their father or his fiancA©e/wife.
Safety Co	ncerns
====== Family Dy	======================================
	e=====================================
	Which substance is abused? Select all that apply: Prescription pain medications, Ritalin, Adderall, Other prescribed medications
	List the other prescribed medications: Unknown. David is able to prescribe and behaviors are highly erratic, pressured, desperate lately. Joy's son takes medication for ADHD.
	By whom and how frequently is each substance being used? Unknown.
	Explain if the substance abuse is impairing the parent's/caregiver's ability to adequately supervise or provide for the child's needs: Substances can cause emotional instability which is evident in both David and Joy.
	Explain if drugs are manufactured in the home: unlikely.
	Does the child have access to the substances or paraphernalia? No
Safety Con	Explain if there are concerns about weapons: Yes, both David and Joy have concealed handguns and they have been used in disagreements to threaten each other or themselves. This was information shared from David while they were broken up.  Joy has told him she would make sure his children remember how she would hurt him (while broken up). She told him she would hire someone to hurt him and make his family remember it. David is a doctor with prescribing ability.
	Explain if anyone is affiliated with a gang: Unknown.
	Explain if there are people, pets, or conditions that could be a danger: The 3 biological children of Joy and Sofia and Maya are in danger. David offers no protection. The victims can't go out in public without fear of being accosted by Joy anywhere.
Family Dyr	namics
======= Domestic V	:=====================================
8	Describe your concerns about domestic violence including the severity and frequency:  David's mother witnessed Joy

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ATTENTION You are reading a FOCKED copy of the record Do not share with anyon mentitled under confidential laws "stab her own daughter with a fork.

**Explain if weapons are used or objects thrown during the incidents of domestic violence:** Yes, weapons have been used to threaten self harm while locked in a bathroom and as threats to each other. This is according to David

**Explain if the child has ever been injured or intervened in an incident of domestic violence:** David's mother has witnessed Joy stab her daughter with a fork.

Do you have other concerns about domestic violence? Yes, Joy and Dave both have terrible escalations of fights that spill over to the children.

David and Joy have been physically violent with each other that he now denies, except to say he has been a "horrible husband".

How did you find out about this situation?

E-Report assessed by Carina Rodriguez, SWI IV

#### CONCLUSIONS:

CPS, PHAB, P2

MO stabbed minor's hand with a fork. MO has a history of violent behavior towards other and mental health issues. MO and STFA engage in domestic violence in the home. There are concerns for the safety of minor while in the care of MO. It's not clear when the incident happened.

No match found.

LOCATING INFORMATION: Directions. When the family is home. Where the victim can be seen.

# **Allegation Detail**

Victim	Allegation	Alleged Perpetrator	Disposition	Severity	Child Fatality		
					Allegation		
Cantu,Sofia Elena	Physical Abuse	Cantu,Melody	R/O		NA		
The children were observed to be free from marks and bruising and there was no outcry made. Ms. Guerra denies her children ever having any marks or bruising.							
Cantu,Maya Isabella The children were observ ever having any marks or	ed to be free from marks and	Cantu,Melody bruising and there was no ou	R/O tcry made. M:	s. Guerra denies	NA s her children		

## Person List

# Principal Information

Name: Cantu, Maya Isabella Person ID: 95397308

Rel/Int: Step-Sibling DOB:

12/22/2002

Age: 15 Gender: Female

Race: White Address: 7515 STEEPLE CRSE

SAN ANTONIO, Texas 78256-1604

DOD: Death Reason:

Date of Removal: Ethnicity:

Role:

Characteristics:

Hispanic

No Role

No Characteristics Applicable

Person ID: 95397307 Name: Cantu, Sofia Elena

Rel/Int: DOB:

Oldest Victim 12/16/2000

Age: 17 Gender: Female

Race: White Address:

7515 STEEPLE CRSE

SAN ANTONIO, Texas 78256-1604

Role:

DOD: Death Reason:

Date of Removal: Ethnicity:

Characteristics:

Hispanic

No Role

No Role

No Characteristics Applicable

Person ID: 87202769 Name: Cantu, Melody

Rel/Int: DOB:

Parent 01/20/1976

Age: 42 Female Gender:

White Race:

11222 JADESTONE BLVD Address:

SAN ANTONIO, Texas 78249-5008

Role:

DOD: Death Reason:

Date of Removal:

Ethnicity:

Not Hispanic

Characteristics: No Characteristics Applicable

Person ID: 95397309 Name: Cantu, Rodrigo David

Rel/Int:

DOB:

Parent 08/24/1972

Age: 45 Gender: Male

White

Race: Address:

423 HEATHER RDG SAN ANTONIO, Texas 78260-2604 DOD:

Role:

Death Reason: Date of Removal:

Ethnicity: Characteristics: Hispanic

Unknown

No Characteristics Applicable

Person ID: 95397306 Name: Guerra, Sandra

Rel/Int:

DOB:

Parent 12/01/1970

Age: 47 Gender: Female Race: White

7515 STEEPLE CRSE Address:

SAN ANTONIO, Texas 78256-1604

Role: DOD:

Death Reason: Date of Removal:

Ethnicity: Characteristics: Hispanic

No Role

No Role

No Characteristics Applicable

Person ID: 95465018 Name: Gonzalez, Leticia

Rel/Int: DOB:

Babysitter 11/28/1965

Age:

52

Role:

DOD:

Death Reason:

DFPS RMG 000006

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Ethnicity:

Gender: Female

Date of Removal:

Hispanic

Race: Address:

White

7517 STEEPLE CRSE

Characteristics:

SAN ANTONIO, Texas 78256-1604

Person ID: 95397311

No Characteristics Applicable

Name: Cantu, Rodrigo David

Grandparent Paternal

Role:

Rel/Int: DOB:

05/29/1949

DOD:

Unknown

Age:

69

Death Reason:

Gender: Race:

Male White

Date of Removal: Ethnicity:

Hispanic

Address:

3505 S VETERANS BLVD

EDINBURG, Texas 78542-9157

Characteristics:

No Characteristics Applicable

Collateral Information

Name: Delgado, Benjamin

Rel/Int: Other

Gender: Male

Name: Cantu, Beatrice

Rel/Int: Grandparent Paternal

Gender: Female

**Criminal History** 

Name: Cantu, Maya Isabella

Date of Search: 05/30/2018

Type of Search: DPS Criminal History

Name: Cantu, Sofia Elena

Date of Search: 05/30/2018

Type of Search: DPS Criminal History

Name: Cantu, Melody

Date of Search: 05/30/2018

Type of Search: DPS Criminal History

Name: Cantu, Rodrigo David

Date of Search: 05/30/2018

Type of Search: DPS Criminal History

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ATTENTION You are reading a FINCTED copy of the record. Do not share with anyon entitled under confidential laws."

Name: Cantu, Rodrigo David

Date of Search: 05/30/2018

Type of Search: DPS Criminal History



Name: Cantu, Melody

Date of Search: 06/04/2018

Type of Search: DPS Criminal History



Name: Gonzalez Leticia

Date of Search: 06/06/2018

Type of Search: DPS Criminal History



Name: Guerra, Sandra

Date of Search: 06/01/2018

Type of Search: DPS Criminal History



# SDM Safety and Risk Assessments Summary

Household: Guerra, Sandra

Date of Assessment	Assessment Type	Safety Decision	Final Risk Level
05/31/2018	Safety - Initial	Safe	

# Services and Referrals

No Services/Referrals.

Family Response:

Comments:

family did not need services

# **Investigation Information**

Case 5:20-cv-00746\_JKP Document 118-20 Filed 11/04/22 Page 30 of 125 TENTION You are reading a CCTED copy of the record. Do not share with anyon the entitled under confidential laws. Did CPS and Law Enforcement make first contact jointly? Why Not? Comments: Did the worker audiotape or videotape interviews with children? Yes Why not all interviews? Comments: Were photographs taken of each child involved in the investigation? Yes Comments: Gave copy of the Parent's Guide to the parent (including absent parent) or legal guardian and Yes to the alleged perpetrator. Notified parent (including absent parent) or legal guardian of interview or examination of a Yes child within 24 hours of contact with child. Were multiple person identification numbers found on any principal in the a/n history search? If Yes, were the multiple person identification numbers merged? Was methamphetamine manufacturing alleged at intake? No Was methamphetamine manufacturing discovered/confirmed during investigation? No Abbreviated Investigation? Yes Was a Family Team Meeting offered? No If yes, did it occur? No Were there indications any child was the subject of sex trafficking by a person who was not No within CPS jurisdiction to investigate? Were there indications any child was the subject of labor trafficking by a person who was not No within CPS jurisdiction to investigate?

# **EA Eligibility Application/Determination**

#### Determination:

Emergency Assistance eligibility does not need to be determined since risk is not indicated.

# **Investigation Contacts**

Stage Entered: INT

Contact Date and Time: 05/29/2018 8:57 PM

Type: Notification
Purpose: Notif/ of LE
Method: Letter Sent

Location:

Attempted: No

Contacted By: Rodriguez, Noemi

Names: Law Enforcement

Stage Entered: INV

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Contact Date and Time: 05/31/2018 10:00 MM ACTED copy of the record. Do not share with anyor ( entitled under confidential laws

Attempted: No

Contacted By: Wolfe, Chloe Names: Sofia Cantu

Type: Contact Purpose: Initial Method: Face to Face Location: School

Narrative:

5.31.18 FTF Sofia Cantu - Step-Sibling Bandiese High School

CW arrived at school and received permission from school staff to speak with Sofia. CW explained role with the

department and she promised to tell the truth.

DOB: 12.16.00 Age: 17 Grade: 11th 210.441.8141

She denies anyone telling her that CW was coming to see her today. MO is Sandra Guerra and FA is Rodrigo David Cantu. She lives with Ms. Guerra and sister Maya, she denies anyone else living in the home. Her home is clean and she eats every day. She knows the emergency number is 911. She denies taking medication every day. She denies there being any guns or weapons in the home. Drugs are narcotics and inhalants and prescription drugs. She denies anyone in her home using drugs. Alcohol is wine and hard liquor, she reports that MO drinks occasionally. She reports that MO drinks one glass of wine once a week. She denies every being arrested or on probation for anything. She denies every experimenting with any drugs or alcohol. She denies anyone in the home fighting, she reports that sometimes she argues with her sister or her dad. She reports that the arguments usually stop by coming to an agreement. She reports that MO disciplines her by taking away her car, phone and not allowing her to go out. She reports that Mr. Cantu disciplines her the same way. She denies sexual abuse. She reports that if someone were to ever hurt her she would tell her parents and the police.

In regards to the allegations: She reports that she is supposed to see Mr. Cantu on Thursdays and every other weekend. She reports that she has not seen Mr. Cantu for about 2 months now. She reports that it was her decision not to see Mr. Cantu. She is refusing to see Mr. Cantu because she reports that on April 1st she was having dinner with Mr. Cantu and her sister at Pei Wei. She states that they ran into her MO and invited her to join them then out of no where Melody Joy Brown (ex-step-mother) approached the table and wanted to speak to the girls and Ms. Guerra. She wanted them to forgive her for what she had done 3 years ago. Sofia states that she was shocked to find out that Mr. Cantu had still been seeing her even though he had divorced her 3 years ago. Sofia describes 'Joy' to be "dangerous" and "aggressive." She reports that her, her sister and MO got up from the table and headed to their car to leave. She stated that Joy came after them wanting to talk, but she stated that Joy was yelling at them. Sofia stated that Joy makes her feel "panicked" and "unsafe."

CW asked what happened 3 years ago. She reports that Joy used to always yell at her and her sister for being "bad" children and telling her that she needed to go to boarding school. Sofia denies knowing why Joy would act this way towards her when she did nothing wrong. She reports that Joy would always tell her that her and her sister were setting a bad example for Joy's three children. She denies Joy every hitting or being physical with her. She reports that her FA would never tell Joy anything so she would always tell her MO to come pick her up. She denies Joy ever locking her up any where.

She reports that Joy's children names are Lily, Stewart, and Madeline. She denies knowing where they go to school and denies knowing their last names. She reports that they used to go to school at Hardy Oak Elementary school.

She denies seeing DV, but she reports that Mr. Cantu has opened up to her Ms. Guerra since he has been divorced from Joy. She reports that the following is second- hand knowledge. She reports that Mr. Cantu told her Ms. Guerra that Joy used to hit him and used to hold a gun to his head and also threaten to hire a hit man to kill him, and also threaten to kill herself.

She reports that Joy would discipline her own children by yelling at them or spanking them. She reports that Joy would spank them with her hand on their butt.

She reports that MO works for Humana Insurance, she reports that Ms. Guerra is a doctor.

She denies knowing of Joy stabbing anyone.

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ATTENTION You are reading a REACTED copy of the record. Do not share with anyoning a entitled under confidential laws "

She reports that Mr. Cantu and Joy have been harassing Ms. Guerra, aunt, uncle, and grandparents. She reports that Joy has been calling Ms. Guerra work and slandering her name at work, she reports that Joy signed MO up for a sex website, and she reports that Joy has been trying to hack into Ms. Guerra bank account.

She states that she thinks that Joy and Mr. Cantu have someone's phone tapped because they know more information than they need to know. She denies knowing how they know this information. She reports that FA has been telling his own parents that Ms. Guerra is a bad mother. Sofia states that Ms. Guerra offered to do a mediation, but Mr. Cantu denied so now they are going to court sometime in June.

Sofia was observed to be free from marks and bruising. Pictures were taken and will be uploaded to IMPACT.

Stage Entered: INV

Contact Date and Time: 05/31/2018 11:00 AM

Contacted By: Wolfe, Chloe Type: Contact Attempted: No Names: Maya Cantu

Purpose: Gather/Obtain Info Method: Face to Face Location: School

Narrative:

5.31.18 FTF Maya Cantu - Step-sibling Lee High school

CW arrived at school and received permission from school staff to speak with Maya. CW explained role with the

department and Maya promised to tell the truth.

DOB: 12.22.02 Age: 15 Grade: 9th

Phone: 210.441.8118

MO is Sandra Guerra and FA is Rodrigo David Cantu. She lives with Ms. Guerra and her sister, she reports that they also have a Nanny. The Nanny's name is Letty, but she denies knowing her last name. She reports that the home is clean and she eats every day. She denies taking medication, she knows the emergency number is 911. She denies there being any guns or weapons in the home. Drugs are marijuana, cocaine, and heroin. She denies anyone in the home using drugs. Alcohol is beer, wine, and vodka. She reports that MO drinks wine occasionally, she reports that Ms. Guerra usually drinks it at restaurants. She reports that Ms. Guerra usually only has one glass of wine when she does drink. She reports that MO usually disciplines her by taking away her phone and she is not able to go out with her friends. She reports that Mr. Cantu disciplines the same way as MS. Guerra. She denies anyone in her home fighting, she reports that sometimes she argues with her Ms. Guerra or sister. She reports that the arguments usually stop because they walk away from each other. She denies sexual abuse, she reports that if someone were to ever try to hurt her she would tell her Ms. Guerra.

In regards to the allegations: She reports that she has not seen Mr. Cantu since Easter. She stated that prior to that it was every Thursday and every other weekend when she would see Mr. Cantu. She reports that she has not seen Ms. Cantu since Easter because she has no desire to.

She reports that on Easter, she went to eat at Pei Wei with her dad and sister. She reports that they ran into her Ms. Guerra that evening and so Mr. Cantu invited her to eat with them. She reports that Mr. Cantu went to the restroom and then took a phone call, she stated that it seemed like Mr. Cantu was "stalling." She reports that when they were getting ready to leave, "Joy" (ex-step-mother) approached her Mr. Cantu and Ms. Guerra and her and her sister in the parking lot and asked for a moment to talk, but Ms. Guerra denied wanting to talk to her and told the girls to go with her. So the girls started running towards Ms. Guerra car and Joy began to yelling at Ms. Guerra, her and her sister as they were trying to get to their car. She reports that Joy was yelling things such as "your dad has been lying to yall, we've been in a relationship all along." Maya reports that Ms. Guerra and her sister were crying in the car, but she denies crying she just stated that she was shocked because she thought Mr. Cantu had divorced Joy three years ago and she had not seen Joy in such a long time.

She reports that when Joy was married to Mr. Cantu, Joy was not the nicest person. She denies Joy ever hitting her or her sister. She reports that Joy was verbally abusive towards her and her sister by making them feel like "crap" for things that were not a big deal. She reports that Joy would get upset about small things. She reports that Joy one time got upset with Maya for choosing to go play in her softball game rather than spending time with the family. She reports that Joy would blame her for the issues that Mr. Cantu and Joy had in their marriage. She reports that Mr. Cantu and Joy would argue in

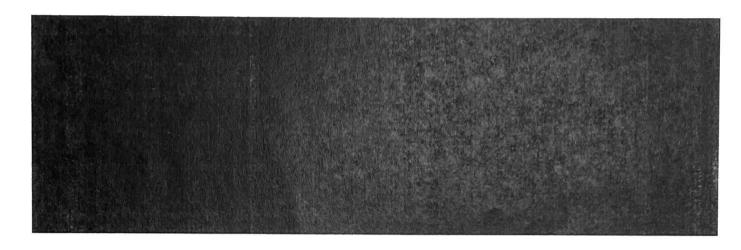
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ATTENTION You are reading a CTED copy of the record. Do not share with anyon entitled under confidential laws "
their bedroom and yell at each owner. She denies knowing what they were arguing about and denies knowing why they were arguing because she could never make out the words that were being said. She denies ever seeing DV between Joy and Mr. Cantu

She denies Joy ever locking her or her sister in a room. She denies ever seeing or knowing of Joy ever stabbing anyone. She reports that Joy would spank her own children by spanking them with her hand on their butt. She reports that Joy would also make her children stand against the wall and put their nose against the wall. She denies Joy ever calling her or her sister names, she reports that Joy would only say that they were "bad" kids.

П

Maya was observed to be free from marks and bruising. Pictures were taken and will be uploaded to IMPACT.



SDM Safety Assessment INV Stage Date of Assessment: 05/31/2018

Assessment Type: Initial

Children/Caregivers Assessed: Sandra Guerra, Maya Cantu, Sofia Cantu

Safety Assessment Discussion: The children were observed to be free from marks and bruising, there were no outcries made, the

Attempted: No

children live with Ms. Guerra and they have not had contact with their father since April 1, 2018.

**Current Danger Indicators:** 

Safety Interventions:

Stage Entered: INV

Contact Date and Time: 05/31/2018 6:30 PM

Purpose: Gather/Obtain Info Method: Telephone Call To

Location:

Type: Contact

Narrative:

#### 5.31.18 TCT Sandra Guerra MO 2104419618

CW called Ms. Guerra to inform her that her children were seen and to conduct interview.

DOB: 12.1.70 SSN: 451.77.4936

Work: She is a physician at Humana

She reports that Maya and Sofia are her only children and she denies them having any physical or mental health issues.

She denies having any physical or mental health issues herself, denies DV, denies CPS and criminal history, denies

DFPS RMG\*000012

Date Completed: 06/01/2018

Household: Guerra, Sandra

Safety Decision: Safe

Contacted By: Wolfe, Chloe

Names: Sandra Guerra

Sandra Guerra

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A STENTION You are reading a FOCTED copy of the record. Do not share with anyon entitled under confidential laws " having a history with drugs or alcohol, and denies ever experiencing abuse or neglect as a child. She disciplines by grounding the girls which means they are not allowed to go out with their friends. She reports that they have a Nanny at the home who comes every once in awhile to clean the home, her name is Letty Gonzalez 210.569.2936.

## In regards to the allegations:

She reports that 3 years ago her ex-husband divorced his wife, Joy, which everyone was happy about because she reports that her girls would always say Joy was aggressive. She reports that Joy would get upset with the girls being in extracurricular activities. She reports that her girls called her one evening to come pick them up from Mr. Cantu home because Joy had been yelling at them and telling them they were "bad" children. She denies her girls ever mentioning anything about Joy calling them names or ever hitting them. Ms. Guerra reports that FA and Joy divorced was finalized in 2016. She reports that she has had a good/civil relationship with Mr. Cantu. However, she states that this past Easter (April 1, 2018), she was having dinner with Mr. Cantu and the girls and then when they were leaving the parking lot Joy came out of nowhere and demanding to speak with Ms. Guerra and the girls to apologize for the past. Ms. Guerra refused to listen to Joy and started to run to her car with the girls. She reports that Joy chased after them yelling and stated that Mr. Cantu was telling Joy to stop but she denies her listening to him. MO reports that she was scared of Joy because she knows Joy carries a handgun, but she denies the handgun being present. Ms. Guerra reports that they did not go straight home because she knows Joy knows where she lives. Ms. Guerra denies Joy ever being physical with her and Ms. Guerra reports that she attempted to get a protective order against Joy but it was denied because Joy has never actually caused any physical harm.

Ms. Guerra denies knowing how true the DV is because she reports that Mr. Cantu would tell her that Joy would threaten him, but Ms. Guerra reports that they were not in a relationship at this time so she states that she only took what Mr. Cantu said "with a grain of salt" because he could have just been bad mouthing Joy just because they were not together.

CW asked about the stabbing incident that was mentioned in the report and Ms. Guerra reports					
one time her ex-mother-in-law saw Joy "stab" on of her own children in the hand with a fork.					
She denies witnessing the incident					
She denies knowing when the incident occurred, but she reports that one of Joy's					
children was at the dinner table eating and he wanted another bread roll instead of eating the rest of his food and that is					
when Joy "stabbed" him with a fork. Ms. Guerra ex-mother-in-law is Beatrice Cantu 956.343.7254.					

Ms. Guerra informed CW that she did not want to send her children with FA if she is going to be back with Joy. CW informed Ms. Guerra that CW does not have control over that and reports that if Ms. Guerra does not agree with the custody arrangement then they need to go back to court and also informed Ms. Guerra that CPS does not get involved with custody issues. Ms. Guerra stated that she understood and that her children did not feel safe with Joy.

Stage Entered: INV

Contact Date and Time: 06/01/2018 8:50 AM

Contacted By: Wolfe, Chloe Type: Contact Attempted: No Names: Other

Purpose: Gather/Obtain Info Method: Telephone Call To

Location: Narrative:

#### 6.1.18 ATCT Beatrice Cantu - PGMO 9563437254

CW attempted to call Ms. Cantu but she did not answer so a voicemail was left to call back. Ms. Cantu called back a few minutes later. She reports that in 2015, Joy was verbally abusive to her grandchildren Sofia and Maya. She reports that Joy would yell at them, but she never witnessed this she only knows because her granddaughters told her about it. She reports that Joy was also verbally abusive towards her son, Mr. Cantu, and she reports that Mr. Cantu stayed with Joy for as long as her could because he was scared of her. Ms. Cantu reports that she has threatened Joy to back off before Joy finds out how she really can be. Ms. Cantu reports that Mr. Cantu disclosed to her and her husband that him and Joy had Domestic violence, but Ms. Cantu denies ever witnessing any domestic violence. Ms. Cantu denies seeing Joy and her children since 2015. When CW asked if Ms. Cantu had ever witnessed Joy "stab" her children with a fork, Ms. Cantu stated yes and that they were eating breakfast and one to her children was not wanting to eat so Joy "poked" her child with a fork on the side of their rib cage. She denies the child being left with any marks or bruising and denies the child bleeding. She reports that this happened back in 2013. Ms. Cantu stated that they recently found out that Mr. Cantu was involved with Joy again and they are all strongly against it. Ms. Cantu denies wanting her granddaughters to go around Joy.

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ATTENTION You are reading a ACTED copy of the record. Do not share with arryon entitled under confidential laws."

TCT Rodrigo David Cantu FA 2704140409

CW called Mr. Cantu to inform him of CPS case and that his children were seen.

Relationship Status: Divorced

Work: Baptist Health System (Mon.-Fri- 8AM-5PM)

He denies having any physical or mental health issues, denies ever experiencing abuse or neglect as a child, denies having a history with drugs or alcohol, denies CPS and criminal history, denies DV, and reports that he disciplines his children by verbally correcting them or taking away privileges such as a car or going out with friends.

In regards to the allegations: Mr. Cantu denies there ever being any Domestic violence between him and Joy. He reports that his family called in a CPS case on him because they do not approve of him dating/re-marrying Joy. CW informed Mr. Cantu that CW cannot confirm or deny who made CPS report. Mr. Cantu reports that his family does not approve of Joy because she has lectured his own children in the past. He reports that in 2015, Joy found Sofia's diary where she was discussing inappropriate things that she had done with a boy so Joy had lectured Sofia in front of him. He also reports that Maya would not participate in family events such as birthday parties for Joy's children so Maya would get lectured about that as well. He reports that his girls did not like being lectured at by Joy so they went home and cried to their mother and Mr. Cantu's family. He reports that ever since then his family and daughters have not liked Joy. He reports that he divorced Joy in 2016 for the sake of his family but states that he continued to be in a relationship with her even after the divorce. He reports that he kept their relationship private and hidden away because he did not want his family to find out and give him a hard time about it. He reports that on Easter day, he was having dinner with his girls and Ms. Guerra and when they were leaving Joy pulled into the parking lot and asked to apologize to the girls, but he reports that Ms. Guerra and the girls wanted no part of it and they ran off to their car. He denies Joy chasing after them. CW asked why Mr. Cantu made a harassment report against Joy if him and Joy have never had Domestic violence, he reports that he made the report because he felt forced to by Ms. Guerra and reports that Ms. Guerra wanted to seek a protective order against Joy but it was denied. CW asked if Mr. Cantu had ever told anyone that him and Joy have had Domestic violence, but he denied ever telling anyone that. He denies Joy ever stabbing anyone.

Mr. Cantu reports that he tried to make a CPS report (case ID: 70924140), but he stated that it did not make it past in-take and he was informed by intake that what he was reporting was not a CPS issue. Mr. Cantu reports that he served Ms. Guerra with some enforcement paper work in order to see his girls. He reports that Ms. Guerra has been keeping his children away from him and he denies his girls wanting to see him as well because he is back in a relationship with Joy.

#### TCF Sandra Guerra MO

CW received phone call from Ms. Guerra stating that she realizes that this is a custody battle rather than a CPS report and wanted to know if she could take back the case and shut it down. CW informed her that it was already too late. Ms. Guerra reports that she does not want to cause any more drama.

## TCT Leticia Gonzalez. Cousin/babysitter.

The worker called Leticia on her phone and she stated the following. Leticia Gonzalez was born on 11/28/65.

She states that she lives with Sandra Guerra and her family and has lived there for 12 years. She has been the caretaker to the children for the whole time. She sees the children every day and thinks they are a wonderful family. She believes that Sandra is an awesome mother and gives all of her attention to her children. She has never seen the children marks and bruises and states that she trust Sandra with all her heart.

Mrs. Gonzalez stated she does not have any criminal or CPS history. She's never been in a domestically violent relationship and was never abused neglected as a child. She denied any drug use and alcohol use, but states that she does take high blood pressure medications. She does not have any mental health issues or any other physical health issues. She denied any counseling. Mrs. Gonzalez states that if she find something wrong with the children she would definitely call the authorities.

## TCT Melody Joy Brown Cantu PP 2104255765

CW called Joy to inform her about the CPS case and wanted to schedule a time to meet up. Joy automatically started yelling on the phone at CW and was telling CW that she is not going to participate with investigation since she has not seen Mr. Cantu's daughters since 2015. She stated that this was a retaliation case against her because Mr. Cantu family found out that they are back together. CW informed Joy that CW is not allowed to confirm or deny who made CPS report, but Joy continued to yell even louder and demanded that it was Mr. Cantu's family or Ms. Guerra. She expressed that Ms. Guerra has made her life a "living hell" and denies her ever being happy for them. Joy reports that she has no desire to see Mr. Cantu's daughters ever again. CW asked what happened on Easter evening and Joy reports that she found out that Mr. Cantu was having dinner with his girls and Ms. Guerra so he went to meet them in the parking lot to inform them that Mr. Cantu had been lying to them all these years and that they were still in a relationship. Joy also reports that she

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ATTENTION: You are reading a ACTED copy of the record. Do not share with anyout the ntitled under confidential laws." broke up with Mr. Cantu that time as well because she was tired of keeping their relationship a secret. Joy denies chasing

after Ms. Guerra and the girls. CW asked Joy if she had ever stabbed her own children and Joy became furious on the phone and yelled at the top of her lungs at CW, she denied stabbing her children. She stated that CW cannot go speak to her children at school either. CW tired to calm Joy down by informing her that CW denies having any concerns but that it is policy to meet with the "Alleged Perpetrator" in person. Joy continued to be erratic on phone and informed CW that she will not be meeting with CW in person and that she wanted a copy of the report. CW informed her that she cannot get that until case is closed, but Joy became upset with this response and stated that she is going to get her lawyer involved and pursue criminal charges against Ms. Guerra for making false allegations against her.

# Email from Berry Efron - Lawyer for Mr. Cantu and Joy

CW received an email from Mr. Efron informing CW that he is Mr. Cantu's and Joy's lawyer and that all communication needed to take place through him. CW informed Mr. Efron of the situation and he reports that he will be speaking with Mr. Cantu and Joy.

Stage Entered: INV

Contact Date and Time: 06/06/2018 1:30 PM

Type: Contact Purpose: Staffed Case

Method: Staffing Location: DFPS Office

Narrative:

6.6.18 Dispositional Staffing

This case is being close, ruled out, and abbreviated. This case is clearly not a CPS issue and more of a custody issue.

Attempted: No

The children were

Contacted By: Wolfe, Chloe

Names: DFPS Personnel

observed to be free from marks and bruising and there was no outcry made. There is no reason for CPS to be involved with this family. The children reside with Ms. Guerra and they are refusing to go with their father because he is back in a relationship with Joy. Mr. Cantu and Joy do not reside in the same residence and Joy has not had contact with the girls since 2015.

## **Conclusion Template**

**CPS History:** Sandra Guerra MO No previous CPS history Rodrigo Cantu FA No previous CPS history

Criminal History: Sandra Guerra MO

Rodrigo Cantu FA

Absent Father: N/A Home Visit: N/A **Drug Test Results: N/A** Family risk level: N/A

Stage Entered: INV

Contact Date and Time: 06/11/2018 9:54 AM

Type: Parent/Guardian Letter

Attempted: No

Contacted By: Otto, Chelsey Names: Sandra Guerra

"DFPS.RMG"000015

Purpose: Parent/Guardian

Method: Letter Sent

Location:

Sandra Guerra

Stage Entered: INV

Contact Date and Time: 06/11/2018 9:54 AM

Type: Parent/Guardian Letter Purpose: Parent/Guardian

Method: Letter Sent

Location:

Stage Entered: INV

Contact Date and Time: 06/11/2018 9:54 AM

Type: Parent/Guardian Letter

Purpose: Parent/Guardian Method: Letter Sent

Location:

Stage Entered: INV

Contact Date and Time: 06/26/2018 2:00 PM

Type: Parent/Guardian Letter Purpose: Parent/Guardian

Method: Letter Sent

Location:

Contacted By: Otto, Chelsey

Names: Melody Cantu

Contacted By: Otto, Chelsey

Names: Rodrigo Cantu

Attempted: No

Attempted: No

Attempted: No

Contacted By: Humphrey, Lila

Names: Melody Cantu

## Relationship Information

Associated Person	PID	Relationship	End	Context Person	PID
No Family Tree relationships					
exist.					



Phone No.: (800) 320-7585 Secure Fax No.: (603) 559-5045

March 6, 2019

Dr. John Seals

RE: Short Term Disability (STD) Benefits

**USAA** 

Claim #: 6186045

Claimant: Melody Cantu

Claimant D.O.B.: January 20, 1976

Dear Dr. John Seals:

We are the Disability Claim Administrator for your patient, Melody Cantu.

To evaluate Ms. Cantu's eligibility for disability benefits and to help facilitate a return to work, when appropriate, we are requesting the following information:

 All treatment notes, diagnostic test results, procedure reports, therapy notes, and specific restrictions and limitations from February 1, 2019 through the present, as well as a treatment plan and an estimated return to work date.

We ask that you provide this information by March 12, 2019. Failure to provide the requested information may result in an adverse benefit or claim determination. The information can be faxed to our office at our secure fax number (603) 559-5045 or mailed to the above address.

If prepayment is required, please fax an invoice indicating the number of pages, federal tax ID# and amount due.

Although HIPAA does not apply to disability insurance carriers, we understand your responsibilities under HIPAA as a health care provider, and our associated responsibility of ensuring this information is protected against deliberate or inadvertent misuse or disclosure.

The Genetic Information Nondiscrimination Act of 2008 (GINA) prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information.

'Genetic information' as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an

individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual's family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services.

If you have any questions regarding this matter, please contact me.

Sincerely,

Kimberly Gardea Disability Claims Manager

Phone No.: (800) 320-7585 Ext. 41568

Secure Fax No.: (603) 559-5045



Liberty Life Assurance Company of Boston Group Benefits Disability Claims P.O. Box 7209 London, KY 40742-7209 Phone No.: (800) 320-7585

Secure Fax No.: (603) 422-0119

March 14, 2019

Dr. John Seals

RE: Short Term Disability (STD) Benefits

**USAA** 

Claim #: 6186045

Claimant: Melody Cantu

Claimant D.O.B.: January 20, 1976

Dear Dr. John Seals:

Liberty Life Assurance Company of Boston, now a Lincoln Financial Group company is responsible for managing claims for Short Term Disability (STD) benefits under USAA's Group Disability Plan. We are writing in reference to Melody Cantu's claim for STD benefits under the Plan.

Please find the enclosed request(s) for information previously sent to you. This is the second request for this information. Further delay may result in an adverse claim determination. Please submit the requested information by March 27, 2019.

If you have any questions regarding this correspondence, please contact me.

Sincerely,

Brianna Sanders Disability Case Manager

Phone No.: (800) 320-7585 Ext. 41574

Secure Fax No.: (603) 422-0119

Attachments: 6186045-REQUEST-PROVIDER-03.06.2019



Phone No.: (800) 320-7585 Secure Fax No.: (603) 559-5045

Date: March 6, 2019
To: DR JOHN SEALS
Attn:
Fax: (210) 615-2233
From: Kimberly Gardea Disability Claims Manager
Phone No.: Phone No.: (800) 320-7585
Secure Fax No.: (603) 559-5045
Total Pages (Including Cover): 3
RE:
Claim #: 6186045
Claimant: Melody Cantu
USAA

Welcome to Lincoln Financial Group.

Effective May 1, 2018, Liberty Life Assurance Company of Boston was acquired by The Lincoln National Life Insurance Company, a Lincoln Financial Group company. During the transition, you may receive communications from both companies. Please open and read all correspondence you receive about your benefits.

Thank you.

Bienvenido a Lincoln Fmancial Group.

A partir del 1 de mayo de 2018, Liberty Life Assurance Company of Boston pasó a pertenecer a The Lincoln National Life Insurance Company, una compañía de Lincoln Financial Group. Durante la transición, es posible que reciba comunicados de ambas compañías. Abra y lea toda la correspondencia que reciba sobre sus beneficios.

Muchas gracias.

This fax, and any attachments thereto, is intended only for the use of the addressee(s) named herein and may contain legally privileged and/or confidential information. If you are not the intended recipient of this fax, you are hereby notified that any dissemination, distribution or copying of this fax, and any attachments thereto, is strictly prohibited. If you have received this fax in error, please notify me by telephone at (800) 320-7585 and permanently shred the original and any copy of any fax and any printout thereof.



Phone No.: (800) 320-7585 Secure Fax No.: (603) 422-0119

Date: March 14, 2019

To: DR JOHN SEALS

Attn: medical records

Fax: (210) 615-2233

From: Brianna Sanders

Disability Case Manager

Phone No.: Phone No.: (800) 320-7585

Secure Fax No.: (603) 422-0119

**Total Pages** 

(Including Cover): 5

RE:

Claim #: 61

6186045

Claimant: Melody Cantu

USAA

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USAA

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Dear Dr. John Seals:

Liberty Life Assurance Company of Boston, now a Lincoln Financial Group company is responsible for managing claims for Short Term Disability (STD) benefits under USAA's Group Disability Plan. We are writing in reference to Melody Cantu's claim for STD benefits under the Plan.

Please find the enclosed request(s) for information previously sent to Dr. Seals. This is the third request for this information. Further delay may result in an adverse claim determination. Please submit the requested information by March 26, 2019.

If you have any questions regarding this correspondence, please contact me.

Sincerely,

Kimberly Gardea

Disability Claims Manager

Phone No.: (800) 320-7585 Ext. 41568

Secure Fax No.: (603) 559-5045

This is the 1st time we received a request.

Attachments: 6186045-REQUEST-PROVIDER-03.14.2019

I flage attached pt seen only once in 2019

1 of 1

Taxed 3-20-19



Phone No.: (800) 320-7585 Secure Fax No.: (603) 559-5045

Date: March 20, 2019			
To: DR JOHN SEALS			
Attn:			
Fax: (210) 615-8120			
From: Kimberly Gardea Disability Claims Manager Phone No.: (800) 320-7585			
Secure Fax No.: (603) 559-5045			
Total Pages (Including Cover): 7			
RE:			
Claim #: 6186045 Claimant: Melody Cantu			
USAA			

## Welcome to Lincoln Financial Group.

Effective May 1, 2018, Liberty Life Assurance Company of Boston was acquired by The Lincoln National Life Insurance Company, a Lincoln Financial Group company. During the transition, you may receive communications from both companies. Please open and read all correspondence you receive about your benefits. Thank you.

Bienvenido a Lincoln Financial Group.

A partir del 1 de mayo de 2018, Liberty Life Assurance Company of Boston pasó a pertenecer a The Lincoln National Life Insurance Company, una compañía de Lincoln Financial Group. Durante la transición, es posible que reciba comunicados de ambas compañías. Abra y lea toda la correspondencia que reciba sobre sus beneficios. Muchas gracias.

This fax, and any attachments thereto, is intended only for the use of the addressee(s) named herein and may contain legally privileged and/or confidential information. If you are not the intended recipient of this fax, you are hereby notified that any dissemination, distribution or copying of this fax, and any attachments thereto, is strictly prohibited. If you have received this fax in error, please notify me by telephone at (800) 320-7585 and permanently shred the original and any copy of any fax and any printout thereof.



Liberty Life Assurance Company of Boston Group Benefits Disability Claims P.O. Box 7209 London, KY 40742-7209 Phone No.: (800) 320-7585 Secure Fax No.: (603) 559-5045

I page of records this sheet.

April 25, 2019

Dr. John Seals

RE: Short Term Disability (STD) Benefits

USAA

Claim #: 6186045

Claimant: Melody Cantu

Claimant D.O.B.: January 20, 1976

Dear Dr. John Seals:

We are the Disability Claim Administrator for your patient, Melody Cantu.

To evaluate Ms. Cantu's eligibility for disability benefits and to help facilitate a return to work, when appropriate, we are requesting the following information:

All treatment notes, diagnostic test results, procedure reports, therapy notes, and specific restrictions and limitations from March 15, 2019 through the present, as well as a treatment plan and an estimated return to work date.

We ask that you provide this information by May 1, 2019. Failure to provide the requested information may result in an adverse benefit or claim determination. The information can be faxed to our office at our secure fax number (603) 559-5045 or mailed to the above address.

If prepayment is required, please fax an invoice indicating the number of pages, federal tax ID# and amount due.

Although HIPAA does not apply to disability insurance carriers, we understand your responsibilities under HIPAA as a health care provider, and our associated responsibility of ensuring this information is protected against deliberate or inadvertent misuse or disclosure.

The Genetic Information Nondiscrimination Act of 2008 (GINA) prohibits employers and other entities covered by GINA Title II from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. To comply with this law, we are asking that you not provide any genetic information when responding to this request for medical information.

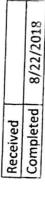
'Genetic information' as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an Farked 4-25-19

1 of 2

RO

0

# Phase I Evaluation Report



Case Number 157307
Examiner Name 223

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## CLIENT DIRECTIVES

# DR. SANDRA GUERRA (the "Client") has requested the following:

- 1. Conduct a digital investigation on a known suspect; and
- 2. Discover the identity of an unknown cyber-harasser.

## BACKGROUND

# By the work of an unknown person, the Client has been the victim of:

- Attempted Phone Hacking: attempted intrusion into Client's mobile phone account via Client's mobile phone service provider;
- 2. Identity Theft and Misappropriation: the creation of accounts on dating websites using Client's email address; and
- 3. Defamation: Untrue statements concerning the Client which harms the Client.

In addition to the above, the Client has also been the victim of harassment caused by MELODY JOY BROWN CANTU when the Client's social network received unwanted messages disparaging the Client's character from Ms. Cantu.

Cyber harassment - also known as cyber bullying or internet harassment --refers to the malicious use of technology to willfully and deliberately HARASS, HARM, or DEFAME another individual or entity.

## FORENSIC SCOPE OF WORK

## PHASE I SCOPE OF WORK

- The scope of work for a Phase I Evaluation of a cyber harassment digital forensics case is to record and document the online harassment, harm, or defamation.
- Phase I includes the collection, extraction, recovery, and preservation of all data from available client devices and online accounts and performing an extensive search of the online presence of the suspects based on the information provided.
- 3. Phase I also includes the creation of tracking URLs to target at the suspect(s). The client will send the tracking URLs to the suspect(s) and Digital Forensics Corporation (DFC) will monitor the tracking URLs for any activity by the suspect(s).

#### PHASE II SCOPE OF WORK

- A Phase II Examination for cyber harassment is primarily an external action phase for a
  digital forensics investigation which may include initiating a legal proceeding for the
  purposes of issuing a subpoena against any third-party entities (such as internet
  service providers (ISPs), phone service providers (PSPs), or online service providers
  (OSPs)) to discover the suspects' true identities.
- Phase II includes the creation of a searchable archive of all data successfully collected, extracted, recovered, and preserved, from all devices and/or accounts, as part of Phase I.

- exhaustive web investigation of the suspect(s) based on the results of the Phase I A Phase II Examination will also include the all information discovered by DFC's Evaluation. m.
- The client should attach the entire "Phase I Evaluation Report" to the police report as report at the local police station to document the cyber harassment or cyber fraud. If the client is interested in proceeding to Phase II, the client needs to file a police documentation of the cyber harassment or cyber fraud. 4
- If, prior to the conclusion of the Phase I investigation, the client has already "supplement" the existing police report by including a copy of this "Phase I filed a police report with the client's local jurisdiction, the client should Evaluation Report".
- In Phase II, the client will need to provide the following to Digital Forensics Corporation (DFC): S.
- Copy of filed and time-stamped police report (which has been supplemented with DFC's Phase I Evaluation Report).
- In Phase II, Digital Forensics Corporation (DFC) will provide any IP addresses obtained as a result of DFC's tracking URLs engineered specifically for the client. If a suspect clicks on a DFC tracking URL, the IP address of the individual will be relayed to DFC. With additional legal work, the IP address can be used to determine the physical location and/or identity of the suspect. 6
- 7. In Phase II, Digital Forensics Corporation will coordinate with and support an outside attorney who will file the official legal pleadings and discovery requests in order to obtain any information associated with the suspects which may be retained by thirdparties (such as ISPs, PSPs, or OSPs). The filed police report (containing the Pha

Evaluation Report), results of DFC's tracking URL campaign, and any additional information provided by the client such as an affidavit will be used for the official legal

Many internet service, phone service, and online service providers have very specific requirements regarding the release of their clients' personal information; therefore, it is very important to structure and submit a formal request in the correct and proper form according to all the requirements.

inquiry.

- a. Please note that in an official legal inquiry such as a complaint to discover the identity of a cyber harasser, a party (such as an ISP or social media website) may decline or object to a legal request for information about the identity of account owners and/or subscribers. In that case, DFC will continue supporting and coordinating with the outside attorney to provide a response to the objection or file another subpoena to obtain relevant information regarding the identity of the individual of interest. The client understands that this process may involve additional costs to account for additional subpoenas being served. DFC services will only cover supporting an outside attorney for serving the additional subpoena; however, DFC cannot represent the client in court. DFC is not a lawfirm and will not represent you in any legal capacity. If authorized, we will attempt to locate a licensed attorney to represent you and that engagement will be between you and the attorney and governed by the terms of an engagement agreement. The engagement letter will state that you agree that DFC may be engaged in a consulting capacity with the attorney(s) and any compensation will be governed by DFC's agreement with the attorney assigned to your case.
- 8. Although DFC cannot guarantee any particular outcome, the latent of a Phase illiavestigation is to assist the client in preparation for legal action as alost the authority curson(s) assponsible for the cyber is reasonent or other front.

## CYBER HARASSMENT DOCUMENTATION

Digital Forensics Corporation performed investigation and documentation of attempted phone hacking, identity theft and misappropriation, and defamation. DFC engineers acquired all evidence related to the acts described above. This evidence is documented below.

## ATTEMPTED PHONE HACKING

An unknown malicious hacker attempted to gain access to Client's Verizon mobile phone account (account number 521731356-00001) (the "Verizon Account"). The Client's account came under attack at the following times:

Date	Time	
May 16, 2018	1:15 PM	
May 18, 2018	12:32 AM	
May 18, 2018	11:46 AM	
May 20, 2018	9:32 AM	
May 24, 2018	2:42 PM	
May 31, 2018	4:22 PM	
June 2, 2018	10:20 PM	
June 6, 2018	11:07 AM	

On June 8, 2018, at 1:15 AM, Verizon notifed Client that the Verizon Account would have its online account access removed due to an excessive and suspicious number of failed log-in attempts on the Verizon Account's voicemail. As a result, the Client could only restore voicemail access by agreeing to remove online account access.

## IDENTITY THEFT AND MISAPPROPRIATION

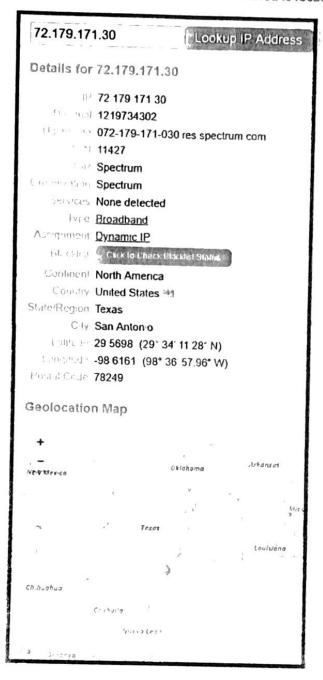
The Client's email address (<a href="mailto:drsandraguerra@yahoo.com">drsandraguerra@yahoo.com</a>) was used by an unknown individual to create profiles on two social media websites dedicated to people with sexually transmitted diseases. These accounts were both created with the nickname "MonkeyBar1970".

Client contacted the websites and asked them to suspect and/or remove the accounts. One of the websites, positivesingles.com at 416-682-1072 via Lisa John, informed Client that the account MonkeyBar1970 was set up with Client's email from IP 72.179.171.30 at 4:26 PM on Tuesday, May 22, 2018, from an iPhone. This IP address is located somewhere in the greater San Antonio area. No other information about who created MonkeyBar1970 was available.

Evidence showing "MonkeyBar1970" existed but has since been removed.

ps www.hsvsingles.com				
BROWNE trembers   tange Profile Community Contacts Molibos   (1) EN				
Click to Meet Local Cultes (Yrth STDs) Find Friends at STDChatCry.coml (+2) STD Date Requests for Youl				
This User Has Been Deleted For TOS Violation				
This user has been deleted for a possible TCS Violation (underage, spam, scam, or some kind of other possible deceptive activity). If you have had any communications, with this user, please be cautious Please check the link you clicked to make sure it was complete. If you believe there is a problem with the site, please in a problem with the site, please in a problem with the site.				
© 2006 - 2018 hovelngles com. Al Rights Peserved				
This is die conditions and screen managers for coverance basis ground. Click — its fears how to like the and other dating alters safely.				
sold a state a street was a state.				

IP Address from which the MonkeyBar1970 account was created is located in San Antonio.



Positivesingles.com is a Florida-based website and subject to the laws of Florida.

Showing results for: positivesingles.com Original Query: positivesingles.com

## Contact Information

## Registrant Contact

Name Moniker Privacy Services Organization Moniker Privacy Services

Mailing Address 2320 NE 9th St Second Floor Fort Lauderdale FL 33301 US

Phone +1 8006886311

Ext

Fax +1 9545859186

Fax Ext

Email

e810aa3c058043b11429de6b1564 87930525dcad480cb1fa6c42408f2 9ib11e8 & positive singles com whoi sproxy org

## Admin Contact

Name Moniker Privacy Services Organization Moniker Privacy Services

Mailing Address 2320 NE 9th St, Second Floor Fort Lauderdale FL 33304 US

Phone +1 8006886311

Ext

Fax +1 9545859186

Fax Ext

e810aa3c058043b11429de6b1564 87930525dcad480cb1fa6c42408f2 9ibf1e8@positivesingles.com.whoi

Sproxy on

#### **Tech Contact**

Name Moniker Privacy Services Organization Moniker Privacy

Sorvicos

Mailing Address 2320 NE 9th St Second Floor, Fort Lauderdale I L

33304 US

Phone. +1 8006886311

Ext

Fax +1.9545859186

Fax Ext.

Email:

e810aa3c058043b11429de6b1564 87930525dcad480cb1fa6c42108t2 9ibt1e8@positivesing'es com whoi

sproxy org

On August 21, 2018, DFC contacted the second website, hsvsingles.com, was contacted at 888-494-2850 via customer service agent "Rose". HSVSingles said they could not reveal the IP address from which the account MonkeyBar1970 was created, but would do so upon receipt of a copy of a police report filed in this matter. They requested the time-stamped police report be faxed to them at 866-599-9719 (ATTN: Donna).

HSVsingles.com is a Florida-based website and subject to the laws of Florida.

Showing results for: hsvsingles.com

Original Query: hsvsingles.com

## Contact Information

Registrant Contact
Name Dating Med-a Group
Organization Dating Media Group
Mailing Address 6919 W
BROWARD BLVD STE 270
Plantation FL 33317 US
Phone +18007702715

Ext. Fax Fax Ext

Email helpdesk@dmgbill com

Admin Contact

Name Dating Media Group
Organization Dating Media Group
Mailing Address 6919 W
BROWARD BLVD STE 270
Plantation FL 33317 US
Phone +18007702715

Ext:
Fax
Fax Ext
Email helpdesk@dmgbill com

Tech Contact

Name Dating Media Group Organization. Dating Media Group Mailing Address 6919 W BROWARD BLVD STE 270 Plantation FL 33317 US Phone +18007702715

Ext Fax Fax Ext

Email helpdesk@dmgbill com

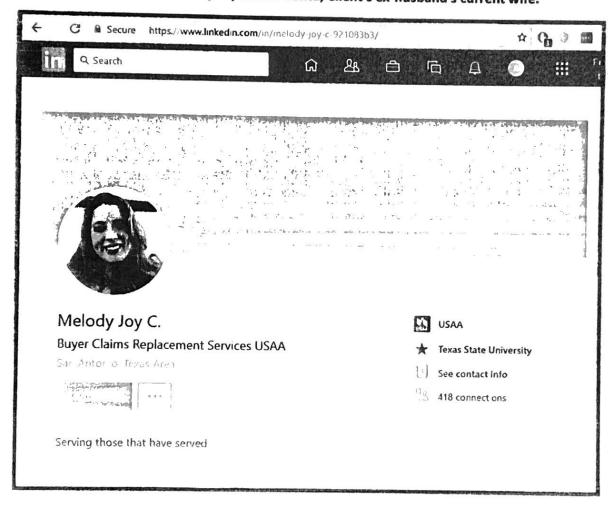
## SUSPICIOUS LINKEDIN ACCOUNT "GARY MORIN"

DFC Engineers acquired and archived the Client's LinkedIn and Facebook accounts. The LinkedIn user "Gary Morin" contacted Client. Gary Morin is believed to be a fake account. Gary Morin has sent a request for adding to Sandra Guerra's friends of LinkedIn.

"Gary Morin to Sandra Guerra,"5/22/18, 1:46 AM" INCOMING"

## **ONLINE HARASSMENT**

The Client's social media contacts were harassed and the Client defamed by the online Facebook username "Joy Brown" and LinkedIn username "Melody Joy Cantu". On May 20, 2018, Melody Joy Cantu contacted Nate Bellinger, the Client's friend, on LinkedIn. Mr. Bellinger has no knowledge of Joy Brown, online or offline. On May 20, 2018, Joy Brown contacted Mr. Bellinger's ex-wife, Stacey Bellinger, through Facebook. Ms. Bellinger also had no prior knowledge of Joy Brown, online or offline. Client believes Joy Brown and Melody Joy Cantu are usernames of Melody Joy Brown Cantu, Client's ex-husband's current wife.



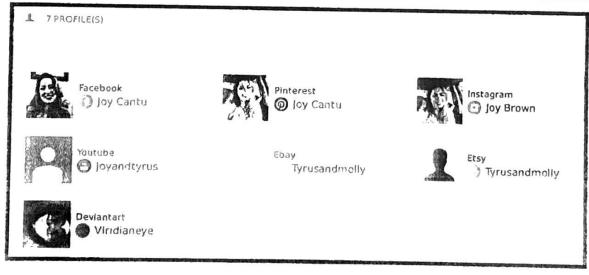
## WEB INVESTIGATION

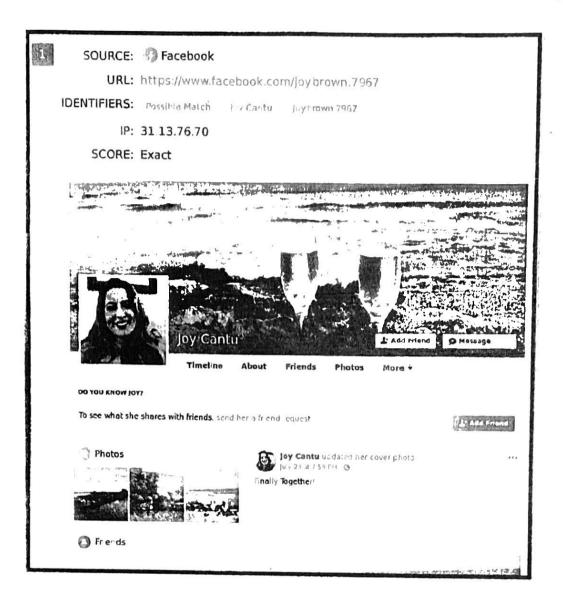
Forensic Examiner conducted Web Investigation to identify additional information regarding individuals responsible or suspected of harassment.

## INFO ABOUT MELODY JOY BROWN CANTU

Our engineers performed a thorough web-search using advanced tools and techniques. As the result of the reconnaissance phase, the following information about investigated person was found:







## Comprehensive Report

Comprehensive Report

Date: 08/21/2018 Reference ID: NONE Report Legend

1

- Deceased Person

#### Relatives

> - 1st Degree of Separation >> - 2st Degree of Separation >>> - 3st Degree of Separation

#### Subject Information

#### (Best Information for Subject)

Name: MELODY JOY CANTU (05/30/2014 to 06/04/2018)

Name: MELODY JOY ROSS (06/01/2003 to

04/25/2018) Name: MELODY JOY BROWN (12/01/1994 to

04/01/2017)

Name: JOY BROWN (09/01/2001 to 07/12/2016) (210) 277-0817 (CT) (LandLine) (66%)

Name: JOY ROSS (07/02/2004 to 11/02/2013)
Name: MELODY JOY BEAN (07/01/1999 to 02/01/2009)

Date of Birth: 01/20/1976, Born 42 years

ago

Other Names Associated with Subject None found

Other DOBs Associated with Subject None found

Possible Phones Associated with Subject: (210) 425-5765 (CT) (Mobile) (86%)

(210) 290-9734 (CT) (ActiveLandLine) (76%) (210) 277-0817 (CT) (LandLine) (66%) (210) 392-5275 (CT) (Mobile) (66%) (210) 641-9811 (CT) (LandLine) (66%)

(210) 688-0656 (CT) (66%) (512) 733-1619 (CT) (66%) (512) 884-9533 (CT) (66%)

(608) 278-1319 (CT) (LandLine) (66%)

#### Indicators

Bankruptoes. No
Liens; No
Judgments: No
Properties Yes
Corporate Affiliations: No
Criminal/Traffic: No
Global Watch Lists Match. Yes

#### Email Addresses Associated with Subject

joyandfyrus@hotmail.com Irancene16@hotmail.com aross2@sabur.com

FORENSIC EXAMINATION DISCLOSURE: Forensic Examiner searched for information using a variety of third-party resources. As a result, data contained in this report might include false positives, and might require further verification.

## TRACKING URLS

Our forensic examiners have created some links that will help us identify people, but we need your cooperation.

- Tracking URLs are links which send back information to the link creator when the link is clicked by a device on the internet.
- Each individual tracking URL captures IP address, operating system, browser, screen resolution, and hash information for the device from which the tracking URL is clicked. This information can be used in court proceedings to determine the identity of anonymous or unknown online individuals.
- In this case, the Forensic Examiner created unique tracking URLs for the client to send or target at the suspects.
- FIRST: Please click the following links, which will provide us with your IP address so we
  can exclude it from the results (to prevent false-positives in case you accidentally click
  on any of the others).

NOTE: Click on ONE link per device (so if you have 2 phones and a laptop, click on a separate link for each device). If you need additional links, let us know.

Cx\_Sandra\_Guerra: h

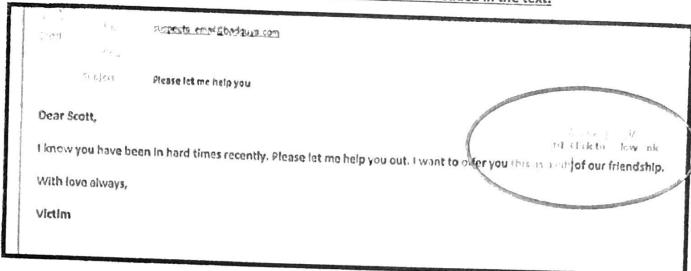
https://goo.gl/J5GE9Z

NEXT: Our forensic examiner created the following tracking URLs the suspect(s). They
are designed to help us identify suspects in your case. You need to send the URL to each
suspect on whatever platform (email, social media, text message) works best for that
suspect.

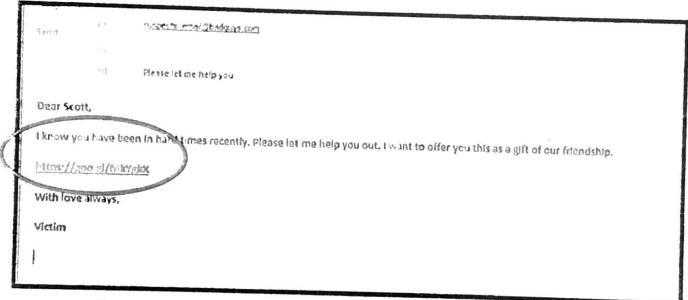
\* \* \* DO NOT CLICK ON THESE LINKS YOURSELF \* \* \*

- You need to include the link in a message containing something the suspect might be interested enough to click on: DO NOT MENTION THE REAL PURPOSE BEHIND THE LINK. The message could be something like "I'd like to send you money," or "You will not believe this," along with that URL created for that suspect. Be creative, but do not reveal what the link really is.
- Ideally, a separate tracking URL should be sent to each and every device and/or account from/to which the harassment has occurred or is occurring.
- The tracking URLs can be sent either as embedded hyperlinked text (see (i) below) or as
  a stand-alone link separate from the text (see (ii) below). We suggest sending the
  "Tacking URL using method (i), an embedded hyperlink, if possible.

# (i): An example of sending a tracking URL as a link embedded in the text.



# (ii): An example of sending a tracking URL as a stand-alone link.



Once a tracking URL link is accessed, DFC will receive a report with the detected IP
address and location from which tracking URL access is detected, which then will be
used to identify the Internet Service Provider (ISP) and the approximate location of the
suspect.

Below are the unique tracking URLs created for this case:

## Client-directed tracking URLs

Melody\_Cantu:

https://goo.gl/QTLpCG

Rodrigo\_Cantu:

https://goo.gl/yMEEVj

**DFC-directed tracking URLs** 

Melody\_Joy\_From\_Teresa:

https://goo.gl/9gqCA1

Dr.Cantu\_From\_Melissa:

https://goo.gl/7fifqF

Melody\_Joy\_via\_Phone:

https://goo.gl/sCbwZZ

## If additional tracking URLs are needed, more can be created.

## IMPORTANT NOTE:

- Client is advised to notify DFC immediately after sending tracking URLs to the missing individual. DFC examiners will immediately start IP address tracking.
- If the client accidentally clicks on a tracking URL, the client should immediately notify DFC to avoid false positives.
- If additional tracking URLs be needed, the client should let DFC know and more tracking URLs will be provided.
- Any information obtained, including IP addresses, will be extracted, analyzed, and provided to the client in a Phase II report.

## TRACKING URL RESULTS

- In the Phase I Process, the DFC Forensic Examiner created specific Tracking URLs to send to the individuals performing the alleged harassing.
- Tracking URLs were sent to the appropriate communication platform for the suspects to click on. When activated tracking URLs capture recipient's geographic location (city) and IP address. IP address can provide approximate location.
- Once a tracking URL link is accessed, the DFC will receive a report with the detected IP address and location from which tracking URL access is detected, which then will be used to identify the Internet Service Provider (ISP).

Sample DFC-created tracking URLs targeted at suspect.



 Below are the preliminary results and IP Information of the tracking URLs activated to date:

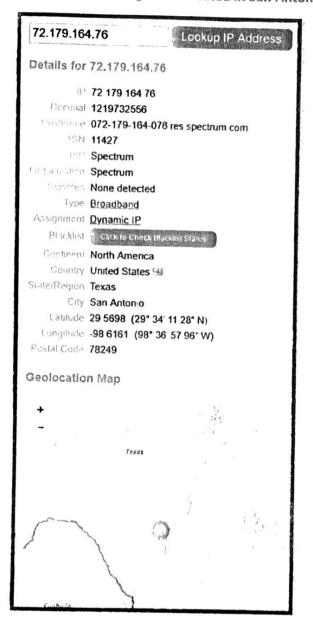
Tracking Link:

"Melody\_Joy\_via\_Phone" https://goo.gl/sCbwZZ

First Click	2018-08-21 12:42:08
IP Address	72.179.164.76
User OS	Mac OS X
User Agent	Mozilla/5.0 (Macintosh; Intel Mac OS X 10_11_1)
	AppleWebKit/601.2.4 (KHTML, like Gecko) Version/9.0.1
	Safari/601.2.4 facebookexternalhit/1.1 Facebot Twitterbot/1.0
Device	Safari
Second Click	2019 09 21 12 42 44
Second Click	2018-08-21 12:42:14
IP Address	72.179.164.76
User OS	iPhone
User Agent	Mozilla/5.0 (Macintosh; Intel Mac OS X 10_11_1)
	AppleWebKit/601.2.4 (KHTML, like Gecko) Version/9.0.1
	Safari/601.2.4 facebookexternalhit/1.1 Facebot Twitterbot/1.0 Mozilla/5.0
	(Macintosh; Intel Mac OS X 10_11_1) AppleWebKit/601.2.4
	(KHTML, like Gecko) Version/9.0.1 Safari/601.2.4
	facebookexternalhit/1.1 Facebot Twitterbot/1.0
Device	Safari

Device and OS Information - Device and OS information can be important circumstantial and/or corroborating evidence when attempting to discover the true identity of an unknown or anonymous harasser.

The IP discovered as a result of this tracking link is located in San Antonio.



# ENGINEER'S SUMMARY AND RECOMMENDATIONS

 Based on the evidence provided to Digital Forensics Corporation by Client and Digital Forensics Corporation's independent investigation, we conclude that a Phase II Forensics Examination is recommended.

- Phase I Evaluation Report is intended for internal communication between client and Digital Forensics Corporation; and informs the client about relevance of findings. Phase I is not intended for use in courtrooms, presentation to opposing counsel, arbitration, and any other legal proceedings.
- Phase II Full Examination Report is admissible in court, and includes a notarized
   Affidavit of the authenticity of digital evidence.

## CONCLUSION

PHASE II FORENSIC EXAMINATION – Phase II is intended to discover the identity of the perpetrator(s) and/or suspect(s), as well as eliminate potential persons of interest. The results of the tracking URLs, which report back to Digital Forensics Corporation the IP address of the device when and if the URL is clicked, will be used in the process of discovering the true identity of the suspect(s). If these efforts are unsuccessful in discovering the true identity of the suspect, DFC will assist the client in resorting to legal action to compel the relevelant parties (internet service provider, phone service provider, and online service provider) to produce evidence related to the suspect.

## The client is advised to:

- File a police report with the appropriate police department and attach a copy of this
  Phase I Evaluation Report to it (or add it as a "supplement" if a police report already
  exists);
- Provide a time-stamped copy of the police report, containing this Phase I Evaluation
   Report, to DFC;
- Send out DFC's tracking URLs to the suspect(s) and click on the tracking URL for the client him/herself; and
- Alert DFC of any ongoing cyber harassment.

Although Digital Forensics Corporation uses the best available forensic practices and technologies, DFC cannot guarantee any particular outcome or that any specific information will be discovered during a forensic examination.

#### APPENDIX A – SAMPLE POLICE REPORT

Case Number:	
Date:	
Reporting Officer:	
Prepared By:	
Incident Type:	Cyber Harassment.
meident Type.	
	Attempted Phone Hacking;
	Identity Theft and Misappropriation;
	Defamation;
Victim(s):	Dr. Sandra Guerra
Address:	
Evidence:	Digital Forensics Corporation's Phase I Evaluation Report
evidence.	
	(attached hereto as Exhibit A)

I, Dr. Sandra Guerra, am a victim of cyber harassment, attempted phone hacking, identity theft and misappropriation, and defamation.

First beginning on or about May 16, 2018, , I began to be cyber harassed. The harassment included attempted phone hacking, identity theft and misappropriation, and defamation, among other things. This harassment was conducted by an UNKNOWN person(s). This harassment is documented in the Phase I Evaluation Report attached hereto as Exhibit A. As a result of this harassment, I have been HARMED personally and professionally.

I have hired a digital forensics company, Digital Forensics Corporation, to conduct an independent investigation. They are currently working on identifying the individual(s) responsible for this cyber harassment and assisted me with documentation of cyber harassment as indicated in the report attached hereto as **Exhibit A**.

I am interested in identifying and pursuing legal action against the individual or individuals responsible for this harassment against myself, my friends, and my family.

Name:		
_		
Detai		

### Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 74 of 125

## **WAVi Wellness Report**

(Americani) Fermin, K). Generated 13/17/03008 8/46 Me

#### Buffer one on

#### P 26102

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Probertions, R., Surgenson, R. S., & Kim, S. (2006). Depression, anxiety, and-nating-transat IDE-asymmetry. A meta-analysis review. Instruction Allocated Psychology, 47(\$175.75).

#### **WAVi Wellness Report** (Anomyrriginal) Frameile, 40 - Comercatool: 13/17/2018 6/46 RM Cohorence Band Table, Eyes Closed P300 (Difference from reference accepts) - Diello (1.0: 4.0 48) Session 1 (13/13/2018) 1 + (Netto (4.5 / 1 46)) 8 = 868a (\$.0r £2.3 983) à water \$ + \$65 a (\$2 % db, & 1983) N + Number of Behalest brothers 19:11 699, 6951 1 1 2 112 5 868 diffe and 99% A.B. e d 4.9 PERSONAL ARTEST (ESPS) (BYS) HER OW 2121 PERS KOLD : : : ( (CIL ME) 四年年 213 88% BS 211101 C 2 194 1 16 1 11 (CAL HAZ 1819x 40'88 0.01 :46 : 1 11 rotte ft ti 1 5 31 IDDA: FFF 116. 1146 21119 141 (Old: fift) 18505 IF \$1 1.5 rote stati 1564 \$11161 (035-1C.0) **R875 846** EIT 212 . 110-1020 MIC 5 3111 85.69 fith ffti \* 186 115. 4141 24 1221 2.2 2 24 Rund 2 2441 264 1 REKE Ca th fit to select 111 1111 152 \*/ \* \*\* fire fits file and 118.1 trac# P-2-1:240 4 2 : 1 . . frie stid! 1.5 2 2 (fb.md) **March** \*185 2 1 1 20 \* 212 146 HERD AND 3/8 - 5 3/3 物域 2.8 G 14 11-1 4 4 2 24 - 2 @ 3 80.20 filts, std: 7 3 2. 45,01 RA CH 145 5 3/4

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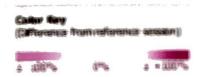
## Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 76 of 125

## **WAVi Wellness Report**

(Antimyrriginal) Correlle, 1U = Constructed 13/17/2018 8/46 PM

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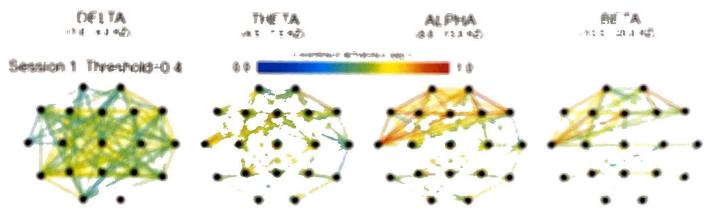
## **WAVI Wellness Report**

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### Coherence Network Graphs

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## **COHERENCE**



Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 79 of 125 **WAVi Wellness Report** (Averyritized) Ferrals, 43 - Generalisell 13/17/2018 6:46 the Byes Closed P300 Z Scores Coller King Session 1 (12/13/2018) Ceda: 3.0-4.0 100 | Thetia: 4.5-7.5 rp. Agrici 4.6: 13.6 %, feta: 13.5 JL 6 % DELTA THE TA ALPHA. BETA ABSOLUTE POWER ARTLATINE PONNER. & Booken above 1.0 and teatro. 1.0 ANNERS OF ACCOUNT TRY COMPRESE 2 Sources attenue 1 & arist testion . II &

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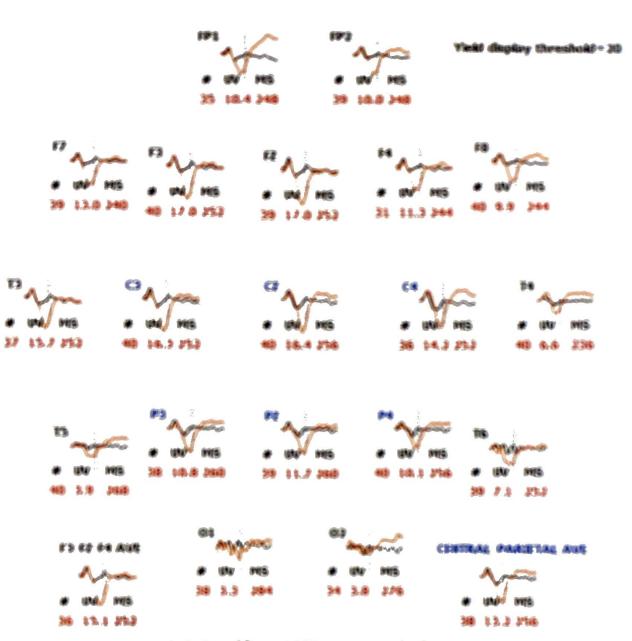


P300 Common/Rare Comparbon - Session 1 (12/13/2018)

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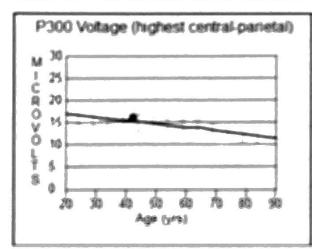
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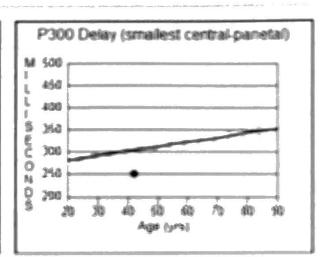
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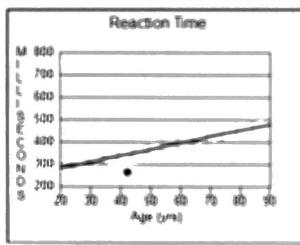
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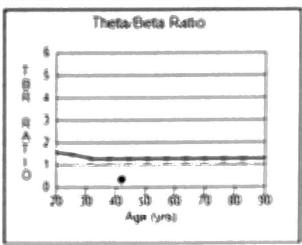
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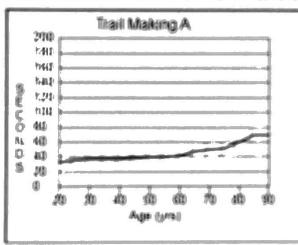


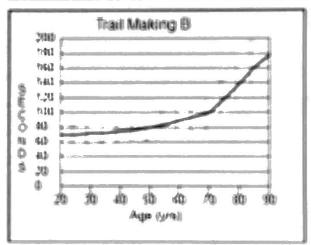












## Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 82 of 125

## **WAVI Wellness Report**

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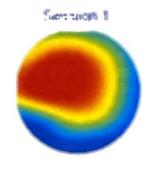
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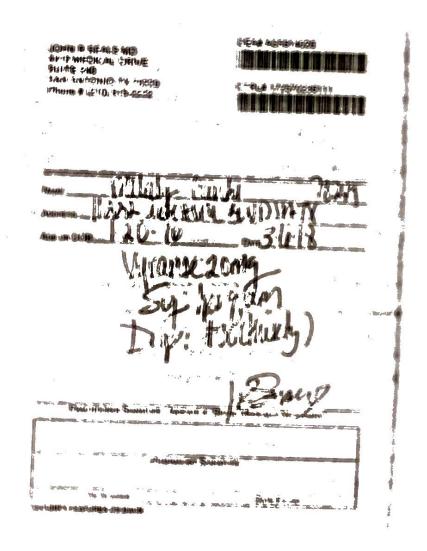
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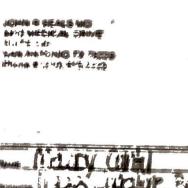


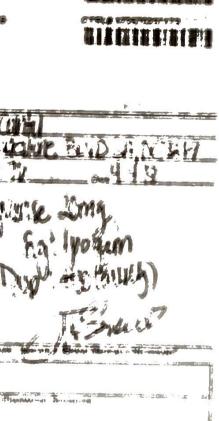
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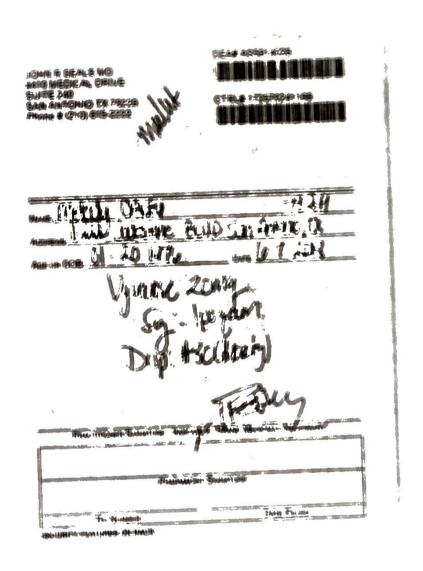
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# Medication Schedule

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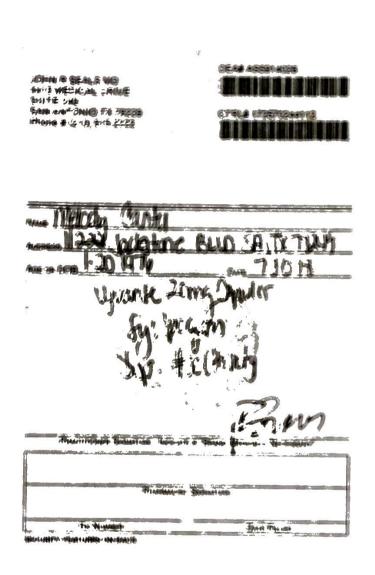
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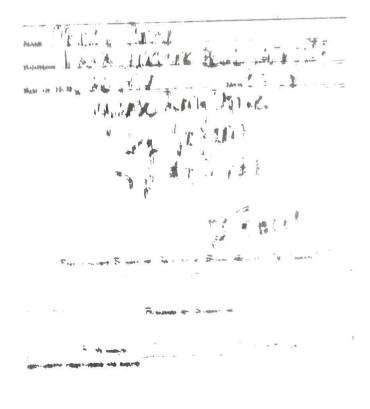
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## **FAX - CONFIDENTIAL**

From: Prior Authorization Department, Aetna Pharmacy Management

Phone number: 1-855-240-0535 Fau number: 1-877-269-9916

### For your convenience, we now accept prior authorization requests online 24/7

No fav machines, no phone hold times

· Many requests are approved instantly

Submit requests online 24 hours a day

#### You can submit a prior authorization request three ways:

Electronic prior authorization (ePA)	Phone	fax	
Process time: 4 - 5 minutes*  • Sign-up-online at <u>covernments com/epa/actina</u> • On call b 846-452-5067 to get  started with ePA	Process time: 10 - 15 minutes*  • Call us with your his request during business hours at 1-855-240-0535  • Business hours (210 p.m. CT)	Process time: 24 - 72 hours*  • Fan vour P& request to: 1-677-269-9916	

<sup>\*</sup>If resides times may very depending on whether other information, such as medical records, requires edititional review.

#### Dikalaiman

This manage is intended only for the use of the individual or entity to which it is addressed and may contain confidential and/or proprietary information. If you are intelligent entranced in approximation in even which the intended entrantity in a entrance or agent even while for delivering the nessage to the intended entrantity was are ferreby motified that are disseminable, distribution, or arguing if this communication is driefly prohibited. If you removed this communication in error, please contact the sender at the glove number above and then destroy this obcurrent immediately. Thank you, detroicing

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### COMPLETE THIS FORM ONLINE



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Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 98 of 125

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Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 99 of 125

## Prior Authorization Needed

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Date: 10/24/2018

Time: 2:36 PM

Prescriber Information:

Physicians

JOHN SEALS

Address.

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SAN ANTONIO, TX 79/2290855

Phone: 210-615-2222

Fax 210/615/6120

DEA # AG5914026

Patient Informations

Patient. Address. MELODY CANTU

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SAN ANTONIO, TX 76/249/5009

Birth Date: 01/20/1976

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Phone 210-425-5765

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JOHN PROFESSION

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#### Patient Information

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JOHN R. SEALS, M.D.

Initial Evaluation 18 Date: Name: CANTU **MELODY** DOB: 1-20-76 Age: 41 accompanied by: Referral Source: Primary Care: Other: Historian: Chief Complaint: Mayanne TPM-History: DM- preg. - Huyraid-died port PREG. Q.D. -> RESOLVED & G Marames - (durtified Anggers (Since) 6 x lyr- 2 3rd (reg. 035himiplegie - & hundsenony habitain Ocular ocotomate / tomeson us cons Calswell closed shange - very preserve Gestation, Labor, Delivery Perinatal History & clair NFTPL&D no trauna (communo base bello Grade: **Development:** Delayed Electronics: Normal ✓Medication(s): Lapran (Mrsmous) MAX-1. Sat up Crawled Walked Words Sentences: duel Foren (5 hrs ( home) USAR 135/90. LTANES LONGOR Allergies: Sleep: Environment: BUYS- Diamonos. Semon 10:00 Asleep: 4;00 Latency: - Sleep Duration Bedtime: black burg Family History: a.m school Wake: During the night OOB/Activity mount a.m. weekend Apnea Snores Bruxism Enuresis dirorted Ilm ass. Sleepwalk/Sleeptalk Migration RLS "Restless" Parasomnias Dream **EXAMINATION:** General: 7100 Skin: C.N. II-XII: Sensory Motor: Gait & Stance: Graphesthesia: **Fixed Posture:** Stereognosis: Mimicking Hand Postures: |Synkinesis: Paralysis: Cerebellar Spasticity: Dystonia: Ataxia: Tics: Motor: Vocal: Tremor: Abnormal Movements Dysmetria: Reflexes: DTR's Babinski's Supportive Pathologic Writing/Drawing: attached IMPRESSION: DISPOSITION: FOLLOWUP: EEG: Routine Amb. Video Blood Level: Lab/Blood Tests: MRI: Consult: Medication (Changes): **Data Reviewed:** Other: MCantuFinalProd#Bates001598

Case 5:20-cv-00	746-JKP	Document 118-20		22 Page	2 109 of 125	
2 0 10		JOHN R. SEALS,				
Date: / 8 / 18		Follow-up Evaluati	on		Last Visit:	1-10-18
Name: CANTU	MELODY	DOB: 1-20-7	76	Age: 42	Accompanie	d by:
Referral Source:		Primary Care	:			
Diagnosis: 1	2	3	Medica			Level/Date
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EXAMINATION: Ht. Wt.   0	Б.Р.	FOC:				
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Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 110 of 125 JOHN R. SEALS, M.D. 3, le, 18 Follow-up Evaluation Last Visit: 2-8-18 Name: CANTU **MELODY** DOB: 1-20-76 Age: 42 Accompanied by: Referral Source: Primary Care: Diagnosis: 1 Svery Medication: Level/Date Aptiom **Interim History**: Banzel Re: 1 2 3 other Depakote Felbatol Describe NNO DRETTEN - LETTERS/AUTOMIC NS. ROSROME DOES N'Y WANT TO SKEEP SKREDERU EVENT PENTING Problems since last visit: Y N **Fycompa** Keppra Klonapin Lamictal Lyrica Neurontin Onfi Oxtellar Potika Topamax Trileptal Vimpat Zonegran Clonidine(Kapvay) Guanfacine(Intuniv) Focalin **Vyvanse** Intuniv Straterra Development/School: Grade/Regular/Sp. Ed Buspar AbiIilify Risperdal SSRIs 1 2 Other **Electronics:** Diet: Regular Restricted Sleep: Environment: DI/MS Bedtime: school asleep weekend/holideays school During the night: Y N weekend/holideays Snores Apnea Bruxism Migration Enuresis Sleepwalk/Sleeptalk RLS "Restless" Parasomnias Dream recall Nightmares Night terrors Rocking/Head banging Behavior: Naps EDS ADHD/ADD OCD Rested in a.m.? Y N +/-Anxiety 4 Explosive Mood in a.m.: Depression . **Aggressive** "Spe THE PUTURE". LANKING FOR Tics wt. 19' **EXAMINATION: Ht.** B.P. FOC: PEESLIENT -IMPRESSION: DISPOSITION: FOLLOWUP: EEG: Routine Amb. Video Blood Level: MRI: Lab/Blood Tests: Days Consult: Weeks **Medication Changes:** Months Other: **Data Reviewed:** 

Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 111 of 125 JOHN R. SEALS, M.D. Follow-up Evaluation Date: 7, 5, 18 Last Visit: 3-6-18 Accompanied by: Age: 42 DOB: 1-20-76 Name: CANTU MELODY Primary Care: Referral Source: Level/Date **Medication:** Diagnosis: 1 2 3 **Aptiom Banzel** Interim History: Re: 1 2 3 other Depakote **Felbatol** Problems since last visit: Y **Fycompa** 3 day miground - moonwon of visual - names / mill suntinty vegano Do x 1 lm. Keppra Klonapin Lamictal Lyrica Neurontin Onfi Oxtellar Potika **Topamax** Trileptal Vimpat Zonegran Clonidine(Kapvay) Guanfacine(Intuniv) Focalin LABS - APR-Anything **Vyvanse** Intuniv, Straterra Development/School: Grade/ Regular/ Sp. Ed Buspar do Ar Abililify Risperdal SSRIs 1 2 3 4 5 6 (7) Other Electronics: Diet: Regular Restricted Sleep: Environment: DI/MS Bedtime: asleep weekend/holideays Wake a.m school During the night: Y N weekend/holideays Snores Bruxism Migration Enuresis Sleepwalk/Sleeptalk RLS "Restless" Parasomnias Dream recall Nightmares/Night terrors Rocking/Head banging Behavior: Naps **EDS** OCD ADHD/ADD Rested in a.m.? Y N +/-Anxiety **Explosive** Mood in a.m.: **Aggressive Depression** Tics TT FOC: **EXAMINATION: Ht.** B.P. IMPRESSION: FOLLOWUP: DISPOSITION: EEG: Routine Amb. Video **Blood Level:** Lab/Blood Tests: Days MRI: Weeks Consult: Months **Medication Changes:** Data Reviewed:

Case 5:20-cv	<u>/-00746</u> -JKP [	Document 118-20 Filed	ASSESSED A	112 of 125
0 2-12		JOHN R. SEALS, M.D Follow-up Evaluation		
Date: 25/70		Tollow-up Evaluation	Accou	nt number
Name: CANTU	MELODY	DOB: 1-20-76	Age: 42	Last Visit: 7-5-18
Referral Source:	Primary Care:	Other HCP:		Historian:
Diagnosis: 1	2	3	Medication:	Level/Date
Interim History: Re: 1 2 3 ot	ner	_	Aptiom Banzel	
Problems since last visit: Y N			<u>Depakote</u> Felbatol	
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<u>↓</u> ·(*		DISPOSITION		FOLLOWUP.
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JOHN R. SEALS, M.D. Follow-up Evaluation Account number Name: CANTI MELODY DOB: 1-20-76 Age: 42 Last Visit: 9-25-18 Referral Source: Primary Care: Other HCP: Historian: Diagnosis: 1 2 3 Medication: Level/Date Aptiom Interim History: Re: 1 2 3 other\_ Banzel Problems since last visit: Y N

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MCantuFinalProd#Bates001604

Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 114 of 125

## Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 115 of 125

		IOUN D CEALC M.D.		
1000 10	4	JOHN R. SEALS, M.D.		
Date: U, W,		Follow-up Evaluation	Accou	int number
Name: CANTU	MELODY	DOB: 1-20-76	Age: 42	Last Visit: 10-9-18
Referral Source:	Primary Care:	Other HCP:		Historian:
Diagnosis: 1	2	3	Medication:	Level/Date
Interim History: Re: 1 2 3 other	r		Aptiom Banzel	
Problems since last visit: Y N			<u>Depakote</u> Felbatol	_
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Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 116 of 125 JOHN R. SEALS, M.D. Follow-up Evaluation Date: 12/6 18 Account number Name: CANTU **MELODY** Age: 42 Last Visit: 10-23-18 DOB: 1-20-76 Referral Source: Primary Care: Historian: Sal Other HCP: Diagnosis: 1 2 3 Medication: Aptiom Interim History: Re: 1 2 3 other\_ Banzel Depakote Problems since last visit: Y N Felbatol **Fycompa** haven frequesting Keppra 11/2 Klonapin Aborton At (All vene sexpune),

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Case 5:20-cv-007			ed 11/04/22 Page 117 of 125
	77	JOHN R. SEALS, M.D.	
Date: 35,19		Follow-up Evaluation	Account number
Name: CANTU MI	ELODY	DOB: 1-20-76	Age: 43 Last Visit: 12-6-18
Referral Source: Pri	imary Care:	Other HCP:	Historian:
Diagnosis: 1 2		3	Medication: Level/Date Aptiom
Interim History: Re: 1 2 3 other			Banzel
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Problems since last visit: Y N  Avverted J2/2/10 -  3/27 - Count case /  1000 - Skin pickin, n  - Clearing  - Not ontwo	4/18/19	-Council tral	Klonapin 0.5 2 45 \
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IMPRESSION:		DISPOSITION:	FOLLOWUP:
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## Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 118 of 125

		JOHN R. SEALS, M.D.		
$\left( 1 \right) 1a$		Follow-up Evaluation		
Date: Y 1 0 1 10			Accou	ınt number
Name: CANTU	MELODY	DOB: 1-20-76	Age: 43	Last Visit: 3-5-19
Referral Source:	Primary Care:	Other HCP:		Historian:
Diagnosis: 1	2	3	Medication:	Level/Date
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14000-1	4 pickering		Oxtellar	
y ange!	1		Topamax Trileptal	
			Vimpat	
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			Clonidine Focalin	
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			Buspar 575 Imipramine	
Development/School: Grade	/ Regular/ Sp. Ed		Risperdal	
	, riegaiai, op. Bo	•		5 6 7 212 D
			Trazodone (50) Other	2/2 (3)
				Melatonin
Behavior: ADHD/ADD/Aggressive/	Explosive/TT/A	nxiety/Depression/OCD/Tics	Sleep: Environm	ent: DI/MS
				ool Asleep: Latency:
			Wake: a.m so	hool During the night Y/N
			a.m.w	reekend/holideays Snores Apnea
			Bruxism Enuresis	Sleepwalk/Sleeptalk
Diet: Regular Restricted	Electroni	cs:	Migration RLS Dream recall	"Restless" Parasomnias
			Nightmares/Night t	errors Rocking/Head
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EXAMINATION: Ht. Wto	B.P.	FOC:		
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IMPRESSION:		DISPOSITION:	(	FOLLOWUP:
		EEG: Routine Amb. Video	Blood Level:	
		MRI: Consult:	Lab/Blood To	ests: Days, Weeks
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Data Reviewed:		Other:		<del></del>

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0430 0.20 00 00		JOHN R. SEALS, M.D.	- 11/0 / LZ	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Date: 7 /24/19		Follow-up Evaluation	Accou	ınt number
	MELODY	DOB: 1-20-76	Age: 43	Last Visit: 4-2-19
Referral Source:	Primary Care:	Other HCP:		Historian:
Diagnosis: 1 ANGIETY Der.	2	3	Medication:	Level/Date
Interim History: Re: 1 2 3 other		_	Aptiom Banzel	
Problems since last visit: Y N			<u>Depakote</u> Felbatol	
^			Fycompa	
Aug 23 - Court DATE Swepting while steep	ž.		Klonapin Lung	/
Commence and the stage	I NAME		Lamictal	
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New attorney -> @	credit ca	nd -> FRAVO	Zonegran Clonidine	
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Behavior: ADHD/ADD/Aggressive/ Ex	cplosive/ TT/A	Anxiety/Depression/OCD/Tics		nent: Nybumanoums  hool Asleep: Latency:
			747.1	ekend/holideays chool During the night Y/N
			a.m.	weekend/holideays Snores Apnea
P	Flootoo		Migration RLS	s Sleepwalk/Sleeptalk "Restless" Parasomnias
Diet: Regular Restricted	Electroni	CS:	Dream recall	
			Nightmares/Night banging	terrors Rocking/Head
			Naps	EDS
EXAMINATION: Ht. Wt.	B.P.	FOC:		
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IMPRESSION:		DISPOSITION:	2	FOLLOWUP:
		EEG: Routine Amb. Video MRI:	Blood Level:	
		Consult:	On James &	ests: Days Weeks
		Medication Changes: Other:		1 Months
Data Reviewed:			= N.N.	The same of an
		CantuFinalProd#Rates001	- via for	unter com along

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	A.C.	JOHN R. SEALS, M.D.	<b></b>	
Date: 2,102020		Follow-up Evaluation		0
Name: CANTU	MELODY	DOD 100 70		Account number
		DOB: 1-20-76	Age: 44	4 Last Visit: 7-24-19
Referral Source:	Primary Care:	Other HCP:		Historian: SELF
Diagnosis: 1	2	3	Medication:	Level/Date
Interim History: Re: 1 2 3 other_		_	Aptiom Banzel	
Problems since last visit: Y N			Depakote	
COLORED CO.			Felbatol Fycompa	
KOROME COPORT -			Keppra	
			Klonapin Lamictal	
Foremen ROPOHT			Lyrica	
			Neurontin	
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- Courp	3 178 - 7H	LOL SO	Topamax	
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• /	/ Regular/ Sp. E	de la	Risperdal	
	, riegaiai, opi E	•	SSRIs 1 (2	3 4 5 6 7 Ban 1 1
			Other (	50 150 Denabyl
	4-	1)		Melatonin
Some growt in fact le	me stap	Lef		
Behavior: ADHD/ADD/Aggressive/	Explosive/TT/	Anxiety/Depression/OCD/Tics	Sleep: Env	ironment: DI/MS
			Bedtime:	school Asleep: Latency:
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hegal dife contin	es Prus	hand Int Mal. line	Bruxism En	a.m.weekend/holideays Snores Apnea
Diet: Regular Restricted	Electron	1	Migration RL	S "Restless" Parasomnias
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			banging	Night terrors Rocking/Head
			Naps	EDS
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EXAMINATION: Ht. Wt.,				
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IMPRESSION:		DISPOSITION:	ì	FOLLOWUP:
		EEG: Routine Amb. Video	Blood Le	evel:
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Data Reviewed:		Consult: Medication Changes:	Lau/Bic	Weeks

Case 5:20	-cv-00746-JKP	Document 118-20 Filed	11/04/22	Page 121 of 125
		JOHN R. SEALS, M.D.	N. S.	
Date: 8 120 12020	>	Follow-up Evaluation	А	ccount number
Name: CANTU	MELODY	DOB: 1-20-76	Age: 44	Last Visit: 2-10-2020
Referral Source:	Primary Care:	Other HCP:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Historian:
Diagnosis: 1	2	3	Medication:	Level/Date
			Aptiom	
Interim History: Re: 1 2 3	other	- : (t30+	Banzel Depakote	
Problems since last visit: Y N	-	· Amy why?	Felbatol Fycompa	
Feb ->	-		<u>Keppra</u>	
Passery ant, good-	while .	· .	Klonapin Lamictal	
Pasary out, foot. Carelin eval Iron Rheumodologit.	, GMEZA-		Lyrica	
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Development/School:	Grade/ Regular/ Sp. E	d	SSRIs 1/2)	3 4 5 6 7
			Trazodone (Other	<i>60 →</i> .
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in Fellew count	- sucing stall	14-etc-		son Amaki
Behavior: ADHD/ADD/Aggr	essive/ Explosive/ TT/	Anxiety/Depression/OCD/Tics	Sleep: Envi	ronment: disruption DI/MS
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			Bruxism En	uresis Sleepwalk/Sleeptalk
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			Nightmares/I	Night terrors Rocking/Head
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Deta De la constitución		Medication Changes: Other:	′	Months Months
Data Reviewed:				

Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 122 of 125 JOHN R. SEALS, M.D. Follow-up Evaluation Account number Last Visit: 8-20-2020 Name: CANTU **MELODY** DOB: 1-20-76 Age: 44 Historian: Sels Referral Source: Primary Care: Other HCP: Diagnosis: 1 Swith Dispula 2 Arrivery Medication: Aptiom Interim History: Re: 1 2 3 other Banzel Depakote Problems since last visit: Y N Felbatol New tursts in Follow Ct -sverve con-that is thousand, there some conducte, etc. **Fycompa** Keppra Klonapin Lamictal Anyliote 11 - 7 Schol DIS BUTTON Lyrica Neuronti Onfi Proport NOT BE SNAPPY NOT SOUND SENSITH POSTELLAR Neurontin <u>Topamax</u> 201 mulle tone Trileptal Vimpat Zonegran Clonidine Focalin Vyvanse Intuniv Buspar Corlo Removed - DX **Imipramine** Risperdal Development/School: Grade/Regular/Sp. Ed SSRIs 1 2 3 4 5 6 7 Trazodone 150 A Other Melatonin Myon' 45 ASP STRUS HOME - Cares for horses Behavior: ADHD/ADD/Aggressive/ Explosive/ TT/Anxiety/Depression OCD/Tics Sleep: Environment: SHAKETIVA BOTH ARMS IN CEPPTER Bedtime: 10:10 school Asleep: Latency:

(X191) Vzlur > walk could be weekend/holideays > 3 km s new factors GI symptom (con etiportrum). a.m school During the night Y/N AGAIN a.m.weekend/holideays Snores Bruxism Enuresis Sleepwalk/Sleeptalk "Restless" Parasomnias Migration RLS **Electronics:** Diet: Regular Restricted Dream recall -Nightmares/Night terrors Rocking/Head banging Naps **EDS** RIVID dreams FOC: **EXAMINATION: Ht.** IMPRESSION: DISPOSITION: FOLLOWUP: EEG: Routine Amb. Video Blood Level: Lab/Blood Tests: MRI: Consult: Weeks Months **Medication Changes:** Other: **Data Reviewed:** 

Case 5:20-cv-00746-JKP Document 118-20 Filed 11/04/22 Page 123 of 125 JOHN R. SEALS, M.D. Follow-up Evaluation Date: 11,19 2020 Account number Name: CANTU Last Visit: 9-28-2020 MELODY DOB: 1-20-76 Age: 44 Historian: SELF Referral Source: Primary Care: Other HCP: Diagnosis: 1 2 Scorp D.O. Medication: Level/Date Aptiom Interim History: Re: 1 2 3 other Banzel Depakote Problems since last visit: Y N Felbatol **Fycompa** Ampiety 4 - NOT BE JUMPY ~ Keppra Klonapin Scorp: STIL PROBLEMATIC Lamictal Lyrica Neurontin Court - grunds on. - in court 11/17/20. Onfi Oxtellar Topamax Physically Explaintel Reflect, compression.
Joints (disgress Bother Sinos Coll Removed SPI RANVINGHOUS Trileptal Vimpat Zonegran Clonidine Focalin Vyvanse Irethe BACAME ON HORSE. Intuniv Buspar Advipa SEE CHURIPRAPHOL TOPAN-**Imipramine** Risperdal Development/School: Grade/Regular/Sp. Ed SSRIs 1 (2) 3 4 5 Trazodone Other Melatonin SI DAN INDAKNETS-Behavior: ADHD/ADD/Aggressive/ Explosive/ TT(Anxiety)Depression (OCD) Tics Sleep: Environment: DI/MS Bedtime: Tion Asleep: Not seems percuocation (perment. Wake: 7:45a.m school During the night YN a.m.weekend/holideays Snores Apnea Bruxism Enuresis Sleepwalk/Sleeptalk Migration RLS "Restless" Parasomnias **Electronics:** Diet: Regular Restricted Dream recall Nightmares/Night terrors Rocking/Head banging Naps **EDS** FOC: B.P. **EXAMINATION: Ht.** IMPRESSION: **DISPOSITION:** FOLLOWUP: EEG: Routine Amb. Video **Blood Level:** MRI: Lab/Blood Tests: Days Consult: Weeks **Medication Changes:** Months Other: Data Reviewed: NOZO of HODS REDING

## JOHN R. SEALS M.D. TREATMENT UPDATE NOTES

PATIENT_	Melody	Cantu

D.O.B. 1-20-74

DATE	
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Dr. Cava (huspan) (210) 414-0409

JUHIN R. SEALS MILE.

TREATMENT UPDATE NOTES

PATIENT Melody Cantu

D.O.B. /-20-76

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